

Important Content Update Message

We are currently updating the OP Help Center content for the release of OP 20. We appreciate your patience as we continue to update all of our content. To locate the version of your software, navigate to: **Help tab > About**.

Obtaining a ClearTriage Account

Last Modified on 06/29/2020 3:55 pm EDT



Note: You must have an account with ClearTriage before using ClearTriage in OP. After obtaining a ClearTriage account, configure OP with your ClearTriage credentials. [Click here](#) for details on setting up OP with your ClearTriage credentials.

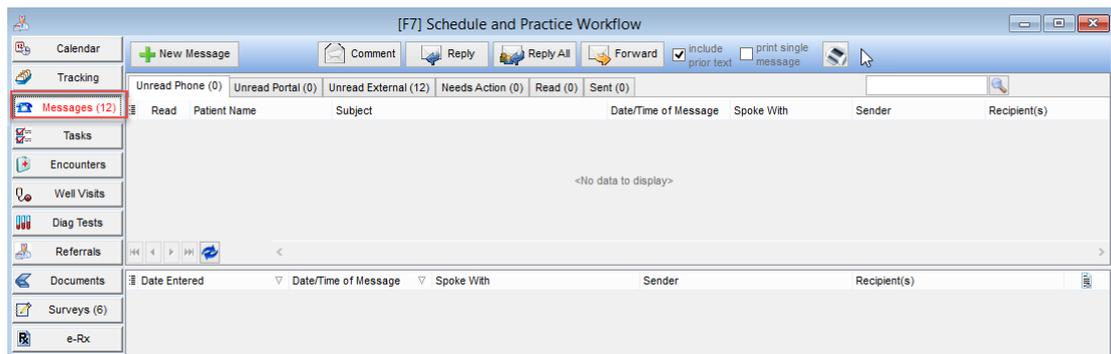


Compatible Versions of OP for ClearTriage Support

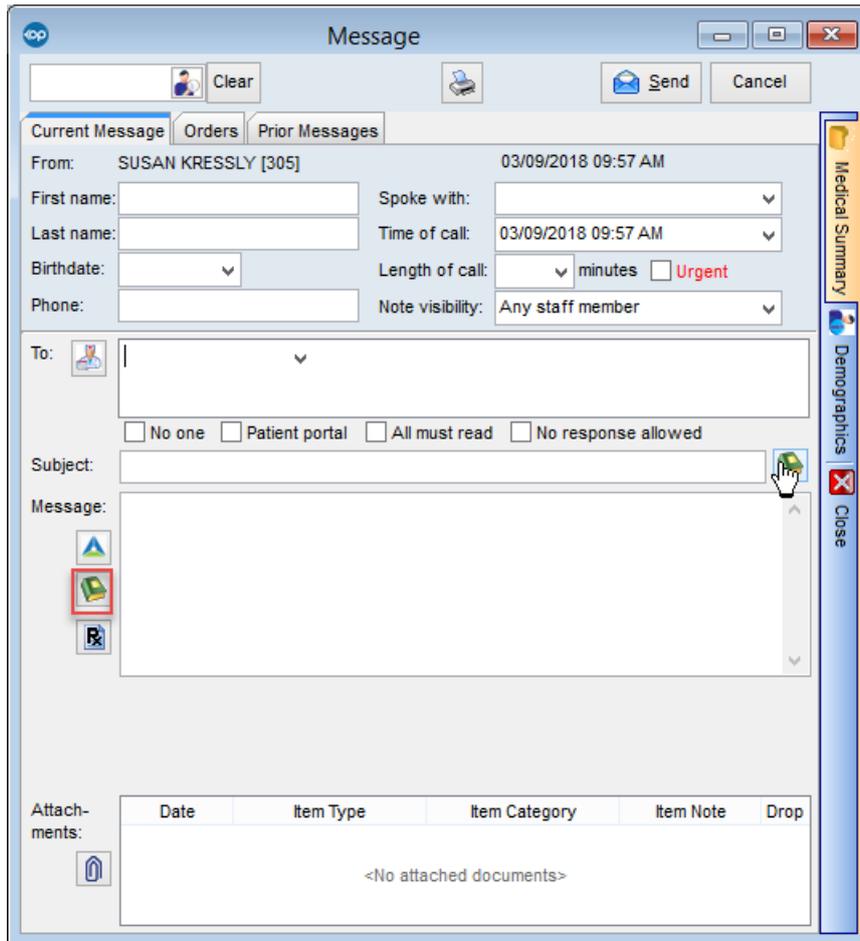
You must have OP Version 14.0.55, OP Version 14.1.10 or later to use ClearTriage in OP.

To obtain a ClearTriage account:

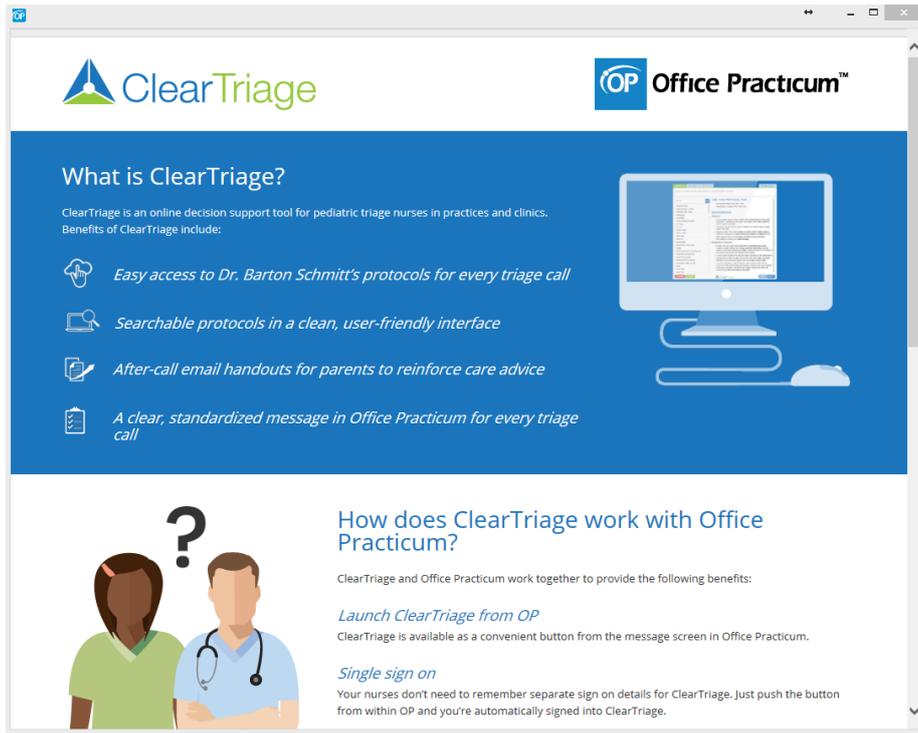
1. Log into OP.
2. Access the Schedule and Practice Workflow window by clicking the **Sched** button on the toolbar or by pressing F7.
3. Click on the **Messages** button. OP displays the Message Center.



4. Open a new patient message by clicking the **New Message** button. OP displays the New Message window with the ClearTriage button.



5. Click the **ClearTriage** button (). OP opens a browser window and displays the OP and ClearTriage information page at: <http://www.cleartriage.com/op14>. The ClearTriage page provides access to tutorial videos and other information. It also offers access to a free trial of the ClearTriage service.
6. If you don't already have a ClearTriage account, follow the instructions on the ClearTriage page to start the free trial. This process provides you with the credentials (a Practice ID and Password) you need to set up OP to support ClearTriage.



The screenshot shows a web browser window displaying the ClearTriage website. The page has a blue header with the ClearTriage logo on the left and the Office Practicum logo on the right. Below the header, there is a blue section titled "What is ClearTriage?" which includes a sub-header "ClearTriage is an online decision support tool for pediatric triage nurses in practices and clinics. Benefits of ClearTriage include:" followed by four bullet points, each with an icon: a hand pointing to a document, a magnifying glass over a document, an envelope, and a document with a checkmark. To the right of this section is an image of a computer monitor displaying a web interface. Below the blue section is a white section titled "How does ClearTriage work with Office Practicum?" which includes an illustration of a woman and a man with a question mark above them, and text explaining the integration and sign-on process.

What is ClearTriage?

ClearTriage is an online decision support tool for pediatric triage nurses in practices and clinics. Benefits of ClearTriage include:

-  *Easy access to Dr. Barton Schmitt's protocols for every triage call*
-  *Searchable protocols in a clean, user-friendly interface*
-  *After-call email handouts for parents to reinforce care advice*
-  *A clear, standardized message in Office Practicum for every triage call*



How does ClearTriage work with Office Practicum?

ClearTriage and Office Practicum work together to provide the following benefits:

Launch ClearTriage from OP
ClearTriage is available as a convenient button from the message screen in Office Practicum.

Single sign on
Your nurses don't need to remember separate sign on details for ClearTriage. Just push the button from within OP and you're automatically signed into ClearTriage.