

Enabling Strong Passwords

Last Modified on 01/09/2024 2:46 pm EST

Version 21.3

Path: Admin tab > Global Preferences > Security tab

About

Enabling strong passwords is a way to apply a defined list of password settings for all users. Clickhere to review OP's recommendations for creating and maintaining Strong Passwords.



Warning: If an Administrator changes the password requirements for users by either disabling or enabling Strong Passwords, all user passwords will need to be reset.

Enable Strong Passwords

- 1. Navigate to the Security tab of the System Preferences window by following the path above.
- 2. Select the Use strong password validation checkbox.
- 3. Complete the password rules. Once rules are saved, if any of the rules are not followed during password creation, the password will be denied. These rules do not operate independently. Meaning, you must enable strong passwords in order to set all of the rules. The image below is followed by a description of what each setting means as it relates to what is entered in each field:



- Minimum Password Length: Users must enter a password of 8 or more characters.
- Number of consecutive attempts at entering a password during login before user is disabled a user enters an incorrect password 5 times in a row, their login will be disabled.
 - o Min/Max Value for this field: 0-15
 - o Default value for this field: 5
 - A pop-up will appear if a <u>non-admin</u> user attempts to exceed the "number of consecutive attempts" and fail to login. Admin users get an infinite number of tries.
- If a user resets their password, and it is one of the last**6** passwords used, they will be prompted to enter another password.
- User must wait at least7 days before changing their password again. This prevents the quick recycling of passwords to get back to a previously used password.
- Users must change their passwords every 30 days.



Note: The value entered in the Minimum # of days setting must always be less than the value entered in the Maximum # of days setting.





- The user will be reminded 5 days before the 90-day maximum (set in the rule above) that their password is about to
 expire.
- The following two options are not editable:
 - · Password requires characters other than letters
 - · Allow user name to be part of the password

Re-enable Disabled Users

Users are automatically disabled when they have exceeded the number of consecutive login attempts (per the set rules) or when a user's Login ID is changed. In the latter scenario, OP will also remove that user from all Membership categories in the Security Administration window. Users can be re-enabled by a Practice Administrator. To re-enable a user:

- 1. Navigate to the Security Settings window: Admin tab > Security Administration.
- 2. Select the user from the Users column in the left panel of the window.
- 3. Right-click the user's name and select Edit User.
- 4. Select the Enabled checkbox.

Version 21.2

Path: Admin tab > Global Preferences > Security tab

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- Users must enter a password of 8 or more characters.
- If a user enters an incorrect password3 times in a row, their login will be disabled.
- If a user resets their password, and it is one of the last6 passwords used, they will be prompted to enter another





password.

- User must wait at least7 days before changing their password again. This prevents the quick recycling of passwords to get back to a previously used password.
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- 4. Select the **Enabled** checkbox.

