

How to Search for an Appointment

Last Modified on 10/18/2023 12:24 pm EDT

Version 14.19



Our new Multi-Location Calendar updates are here! Please see the **OP 21.3 Calendar Articles** for an overview of the changes. Practices can configure OP to **switch to the new calendar** and explore its features.

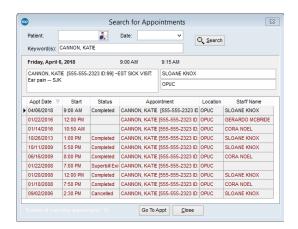
Path: Clinical, Practice Management, or Billing tab > Schedule button > Calendar radio button

Overview

This page will instruct you on how to search for an appointment.

Search For an Appointment

1. Click the Search button located beneath the small calendar. The Search for Appointments window will open.



- 2. There are three parameters you can use to search for appointments:
 - Patient: Search for and select the patient whose appointments you would like to view. This field can be used alone without a date or keyword.
 - Date: Enter a date to view all of the appointments schedule for that day. This field can be used alone without a patient
 or keyword.
 - **Keyword(s)**: Enter a keyword to view all patients whose appointments contain that word. This field can be used alone without a patient or date.



Example: To locate all appointments made with an appointment reason of Sore Throat on 4/27/2018:

- 1. Enter 4/27/2018 in the date field.
- 2. Enter Sore Throat in the Keyword(s) field.
- 3. Click the Search button.
- 3. The appointment(s) matching your search parameters will be listed. As you click through the appointments, the details will show and will include:
 - · Appt Date
 - Start (time of appointment)
 - Status: The Billing status of the appointment will be displayed here. If there is not a Billing Status yet, this field will be blank.





- · Appointment: The details of the appointment will be displayed here.
- · Location: The location for which the appointment was scheduled.
- Staff Name: The staff/provider with whom the appointment is scheduled will be listed here.

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Note: If the appointment was not assigned to a provider, this field will be blank. If this field is blank, and you click Go To Appt, you will *not* see the appointment on the scheduled unless the Not Assigned checkbox is selected on the Calendar.



4. Click the Go To Appt button to be taken to a particular appointment's schedule day.

Version 14.10

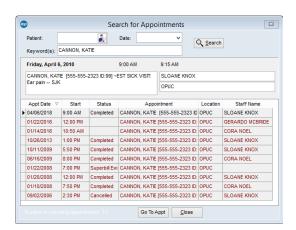
Path: Smart Toolbar > Schedule button > Calendar tab

Overview

This page will instruct you on how to search for an appointment.

Search For an Appointment

1. Click the **Search For Keyword** button located beneath the small calendar. The Search for Appointments window will open.



- 2. There are three parameters you can use to search for appointments:
 - Patient: Search for and select the patient whose appointments you would like to view. This field can be used alone without a date or keyword.
 - Date: Enter a date to view all of the appointments schedule for that day. This field can be used alone without a patient
 or keyword.
 - Keyword(s): Enter a keyword to view all patients whose appointments contain that word. This field can be used alone
 without a patient or date.

Example: To locate all appointments made with an appointment reason of Sore Throat on 4/27/2018:



- 1. Enter 4/27/2018 in the date field.
- 2. Enter Sore Throat in the Keyword(s) field.
- 3. Click the Search button.
- 3. The appointment(s) matching your search parameters will be listed. As you click through the appointments, the details will





show and will include:

- Appt Date
- Start (time of appointment)
- Status: The Billing status of the appointment will be shown here.
- Note: If there is not yet a Billing Status, this field will be blank.
 - · Appointment: The details of the appointment will show here.
 - Location: The location for which the appointment was scheduled.
 - Staff Name: The staff/provider with whom the appointment is scheduled will be listed here.

Note: If the appointment was not assigned to a provider, this field will be blank. If this field is blank, and you click **Go To Appt**, you will not see the appointment on the scheduled unless the **Not Assigned** checkbox is selected on the Calendar.





4. Click the **Go To Appt** button to be taken to a particular appointment's schedule day.

