

### Important Content Update Message

We are currently updating the OP Help Center content for the release of OP 20. OP 20 (official version 20.0.x) is the certified, 2015 Edition, version of the Office Practicum software. This is displayed in your software (**Help tab > About**) and in the Help Center tab labeled Version 20.0. We appreciate your patience as we continue to update all of our content.

## Can I merge duplicate portal accounts?

Last Modified on 01/13/2020 2:59 pm EST

You cannot merge duplicate accounts. You need to keep one and disable the other one. To disable one of the accounts, navigate to the account and click the **Disable** link in the **Account Settings** section.

ACCOUNT SETTINGS	
<b>Status</b>	Registered <a href="#">Disable</a>
<b>PIN/VQ</b>	Pin Already Assigned <a href="#">Generate PIN</a>
<b>Login email</b>	(No Registered Email)
<b>Password</b>	
<b>Registered on</b>	9/16/2019
<b>App-specific Access i</b>	<a href="#">Generate Passcode</a>