

Important Content Update Message

We are currently updating the OP Help Center content for the release of OP 20. OP 20 (official version 20.0.x) is the certified, 2015 Edition, version of the Office Practicum software. This is displayed in your software (**Help tab > About**) and in the Help Center tab labeled Version 20.0. We appreciate your patience as we continue to update all of our content.

Install the RemoteScan License

Last Modified on 02/05/2020 12:25 pm EST

Overview

The steps to install the license are the same whether you are generating a new license or transferring an existing license. Contact OP if you do not have a license. Contact OP Support with the MAC address and the cloud account number by email at support@officepracticum.com or by phone at 800-218-9916. Click [here](#) for steps on how to gather this information.

1. Right-click the **RemoteScan** icon in the system tray and select **Register**.



2. Select the **physical NIC** (Network Interface Card) from the drop-down menu, even if the device normally uses a wireless connection.



Note: *DO NOT* select a wireless or Bluetooth adapter. If all of the NICs are not displaying click [here](#) for further instruction.

3. Enter the **license key** that OP provided in the **Unlock Key** field. The text at the top should change from Unlicensed to Registered.
4. Click the **Save for Current User** button. The license is now installed.

RemoteScan Enterprise Server v10.808 - Registration

RemoteScan Enterprise Server
© 2019 Quest Software Inc. All Rights Reserved
Registered To: mikem@rs1.connexinsoftware.com
REGISTERED

* Note: Once you register you can not get a refund of this product.

Registration Key / Customer Information:
* Note: Please DO NOT select wireless/VPN network cards for registration

6C-4B-90- Intel(R) Ethernet Connection (2) I219

Step 1: Press

Step 2: Press

Step 3: Click below, login to our web page and follow the instructions for 'Generate Unlock key'.
[Click here and login to generate your unlock key.](#)

Step 4: Type or use CTRL+V to paste your 8 character unlock key into the box below.

Unlock Key:



Tip: If you see the option to Restart and save for all users, it is recommended that you apply the license to the application again after selecting that option.