

OP Patient Portal Learning Journey Crosswalk

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The **OP Patient Portal Learning Journey** has been revamped and now features interactive videos!

What does that mean for you?

• For starters, you'll be able to take action in the learning videos which are reformatted into Courses > Lessons to streamline and better organize your learning experience.

Did you know? Hands-on learning is proven to be more effective and absorbable than simply watching videos with your eyes and ears alone. Simply put, 3 out of 5 senses are more powerful than 2 out of 5!

• It also means that if you previously started your journey, this format might make you feel a little lost. Don't worry! The **crosswalk below** will help you pick up right where you left off!

If you're just embarking on your Learning Journey, welcome! Click here to access the interactive OP Patient Portal Learning Journey.

Where You Left Off in the Former Learning Journey	Your New Learning Journey Destination
Before You Begin Your Journey: Prepare Your Database	Course 1: Prepare OP for the Patient Portal
Stage 1: Portal Setup and Configuration	Course 2: Log Into and Navigate the Practice Portal Course 3: Portal Setup and Configuration
Stage 2: Patient Portal Registration Methods	Course 5: Daily Portal Activities
Stage 3: The Parent Experience and Daily Portal Activities	OP Patient Portal: Parent Experience Course 2: Log Into and Navigate the Practice Portal Course 5: Daily Portal Activities
Stage 4: Portal Features: Documents, Surveys, Self-Registration, & Live Scheduling	Course 4: Appointment Request and Live Scheduling Setup Course 6: Surveys Course 7: Documents Course 8: Self-Registration

