Account Proof

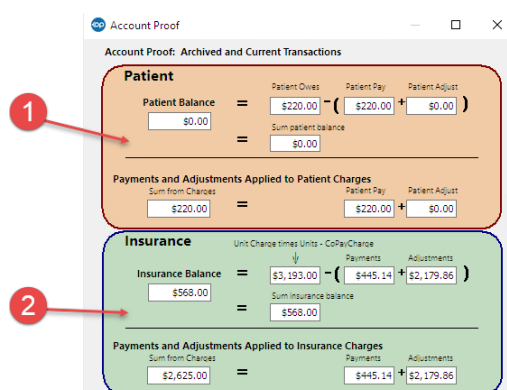Last Modified on 07/30/2021 1:18 pm EDT

Version 14.19

> 🎯 *This window map article points out some of the important aspects of the window you're working with in OP but is not intended to be instructional. To learn about topics related to using this window, see the **Related Articles** section at the bottom of this page.*

About Account Proof

> **Path: Clinical, Practice Management or Billing tab > Patient Chart button > Claims > Proof button**

The Account Proof window is a read-only window that displays the proof for the patient and insurance balance information. The proof gathers claim balances. It also compiles what the patient/insurance owes, has paid, and what was adjusted. Sometimes proof problems occur. When a proof problem occurs, click the **Rebuild** button on the Claims window. Click the **Rebuild** button on the Claims window to repair certain conditions that lead to proof problems.
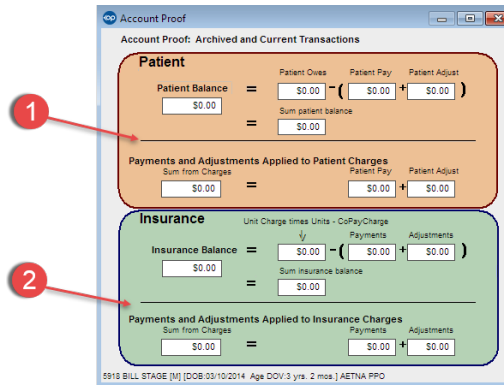

Account Proof Map

Number	Section	Description
1	Patient Information	The Patient Proof section explains the patient balance by indicating what the patient owed, what payments were adjusted, and what the patient has paid to date.
2	Insurance Information	The Insurance Proof section explains the insurance balance for the patient by indicating what the insurance owes, what payments were adjusted, and what the insurance has paid to date.

Version 14.10

About the Account Proof

> **Path: Smart Toolbar > Account > Claims tab > Proof button**

The Account Proof window is a read-only window that displays the proof for the patient and insurance balance information. The proof gathers claim balances. It also compiles what the patient/insurance owes, has paid, and what was adjusted. Sometimes proof problems occur. When a proof problem occurs, click the **Rebuild** button on the Claims window. Click the **Rebuild** button on the Claims window to repair certain conditions that lead to proof problems.

Account Proof Map

Number	Section	Description
1	Patient Information	The Patient Proof section explains the patient balance by indicating what the patient owed, what payments were adjusted, and what the patient has paid to date.
2	Insurance Information	The Insurance Proof section explains the insurance balance for the patient by indicating what the insurance owes, what payments were adjusted, and what the insurance has paid to date.