

eRx Renewal Request Summary

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Version 20.13

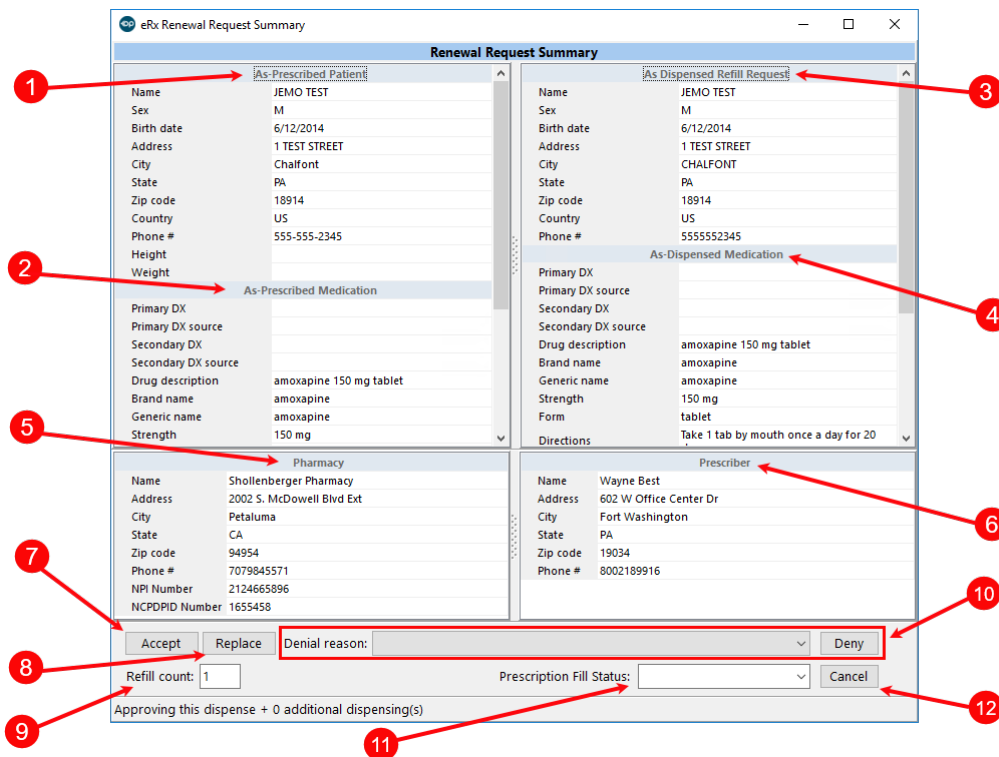


This window map article points out some of the important aspects of the window you're working with in OP but is not intended to be instructional. To learn about topics related to using this window, see the **Related Articles** section at the bottom of this page.

About eRx Renewal Request Summary

Path: Main Navigation bar > Refill Requests > Prescription(s) with a Request Type of Refill > Accept/Deny button

The eRx Renewal Request window is used to accept or deny prescription refills initiated by the pharmacy.



eRx Renewal Request Summary Map

Number	Section	Description
1	As-Prescribed Patient	The As-Prescribed Patient section contains the patient's information as it was sent to the pharmacy with the original prescription.
2	As-Prescribed Medication	The As-Prescribed Medication section contains the medication information as it was originally sent to the pharmacy.
3	As-Dispensed Refill Request	The As-Dispensed Refill Request section indicates the patient's information for the refill request.
	As-Dispensed	The As-Dispensed Medication section contains the medication information as it will be

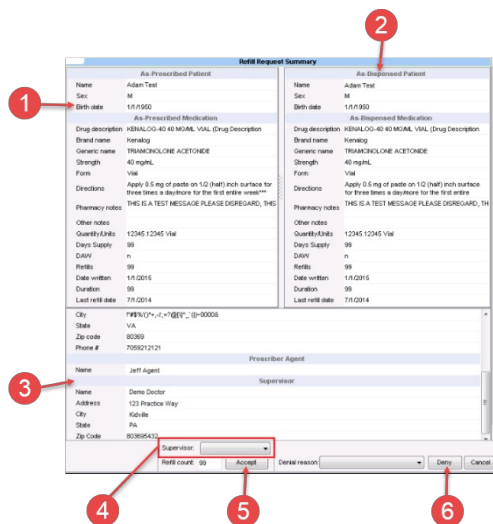
4	Medication	dispensed to the patient by the pharmacy.
5	Pharmacy	The Pharmacy section contains the information for the pharmacy initiating the request.
6	Prescriber	The Prescriber section contains the information for the prescriber of the medication.
7	Accept button	The Accept button is used to accept the renewal request and send an approval message to the pharmacy.
8	Replace button	The Replace button is used when a change needs to be made to what is being requested. Clicking the Replace button opens the Prescription Writer window, where the changes can be made, or a new medication can be prescribed in place of what was requested.
9	Refill count	The Refill Count field is used to add additional refills to what the pharmacy has requested. The refill count cannot be zero in order to accept the renewal request.
10	Deny button and Denial Reason	The Deny button is used to deny the renewal request for reasons such as if the patient needs an appointment before the refill can be made or if it is too soon to refill the medication. These options, among others, are available in the Denial reason drop-down. A reason is required when sending a denial back to the pharmacy. Requests that are denied are displayed in the Refills/Changes Denied tab of the ePrescribing Center.
11	Prescription Fill Status field	The Prescription Fill Status field is only displayed if the logged-in provider is enabled for the RxFill service. This drop-down is used by the provider to inform the pharmacy of what type of status update he/she would like to see for the prescription.
12	Cancel button	The Cancel button exits the eRx Renewal Request Summary window.

Version 20.12

About eRx Refill Summary

Path: Main Navigation bar > Refill Requests

You can use the eRx Refill Summary window to accept or deny prescription refills.



eRx Refill Summary Map

Number	Section	Description
1	As-Prescribed	The As-Prescribed Patient panel indicates the medication as prescribed by the physician.

	Patient	
2	As-Dispensed Patient	The As-Dispensed Patient panel indicates the medication as dispensed to the patient by the pharmacy.
3	Refill Request Grid	The Refill Request grid lists the pending prescription
4	Supervisor dropdown	The Supervisor dropdown selects a Supervising Provider when it is necessary. The Supervisor is then included in the message OP 14 sends to Surescripts.
5	Accept button	The Accept button function accepts the medication refill.
6	Deny button	The Deny button denies the medication refill. To deny a prescription, choose the Denial Reason and then click the Deny button. Denied refills will appear under the Refills Denied tab.