Patient Encounter: Visit Info

Last Modified on 09/16/2021 3:48 pm EDT

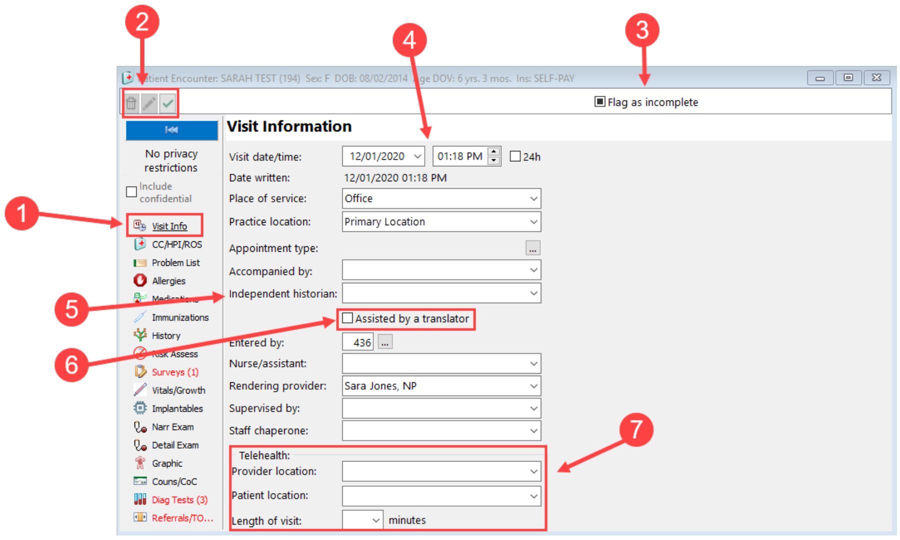
Version 20.10

*This window map article points out some of the important aspects of the window you're working with in OP but is not intended to be instructional. To learn about topics related to using this window, see the **Related Articles** section at the bottom of this page.*

About Patient Encounter: Visit Info Tab

> **Path: Clinical, Practice Management, or Billing tab > Patient Chart button > Encounter > New or Open Note button > Visit Info**

The Visit Info window displays the details of the visit such as time, date, place, type, nurse, provider, supervised, patient location, and length of visit. Telehealth information is entered in this tab.



Patient Encounter: Visit Info Map

Number	Section	Description
1	Visit Info button	The Visit Info button accesses the Visit Information window in the patient's Encounter Note.
2	Encounter Function buttons	The Function buttons delete an entire Encounter Note, edit an Encounter Note, or save an Encounter Note.
3	Flag as Incomplete checkbox	The Flag as Incomplete checkbox marks an Encounter as unfinished.
4	Visit Information	The Visit Information fields indicate the details of the visit: Visit Date/Time, Place of Service, Practice Location (when the Practice is a multi-location practice), Appointment Type, and visit participants.
5	Independent historian	This drop-down is used to choose a patient's family contact or to be used as a free-text field to document who is providing the patient history to the Provider.

6	Assisted by a translator checkbox	The Assisted by a translator checkbox is used if there is a translator being used to communicate with the patient.
7	Telehealth Information	The Telehealth fields indicate the Provider Location, Patient Location, and Length of Visit in minutes for Telehealth Encounters. When the Provider Location and Patient Location fields are populated, the Place of Service updates to Telehealth. If information is removed in Provider or Patient Location, the Place of Service will revert back to Office.

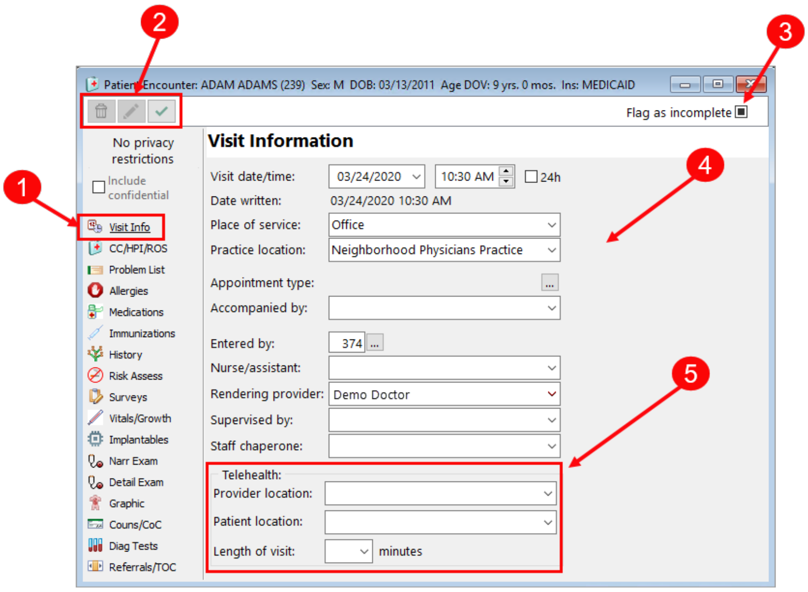
Version 20.8

About Patient Encounter: Visit Info Tab

> **Path: Clinical, Practice Management, or Billing tab > Patient Chart button > Encounter > New or Open Note button > Visit Info**

The Patient Encounter helps to code and complete an encounter visit. The encounter note encompasses both narrative and comprehensive formats. It also allows you to customize the layout of the note. The note is added to the patient chart.

The Visit Info window displays the details of the visit such as time, date, place, type, nurse, provider, supervised, patient location, and length of visit. Telehealth information is entered in this tab.



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5	Telehealth Information	The Telehealth fields indicate the Provider Location, Patient Location, and Length of Visit in minutes for Telehealth encounters. When the Provider Location and Patient Location fields are populated, the Place of Service updates to Telehealth. If either if the information in either of these fields is removed, the Place of Service consequently reverts back to Office.