

Process an Adjudication from a Secondary Payer or an HSA Account

Last Modified on 11/05/2021 3:29 pm EDT

Version 20.14

Path: Billing tab > Billing Center button > Adjudications tab

About

Adjudications from secondary insurance carriers and/or adjudications for HSA or HRA payments can now be processed electronically, just as you would post a primary insurance payment. See [Post ERA Payments](#) for information on how to complete ERA payment posting.

Version 20.13

Path: Billing tab > Billing Center button > Adjudications tab

About

Adjudications from secondary insurance carriers and/or adjudications for HSA or HRA payments should be processed manually if you do not want to apply the secondary adjustment since this adjustment includes both a secondary adjustment **AND** an adjustment based on your original payment from the primary payer.

Typically, when processing these types of payments, you should not enter the full adjustment amount as a portion of the adjustment represents payment previously received from the primary payer. If you do approve and post these adjudications, the claims will appear over-posted and ultimately result in false credits being issued on the specified accounts.

The recommended best practice at this time is to manually post the adjudication from the secondary and/or the HSA or HRA payer and enter the adjustment as appropriate (excluding the amount initially paid by the primary).