

Interpreting Medical Home Results (Custom Tab) 2017

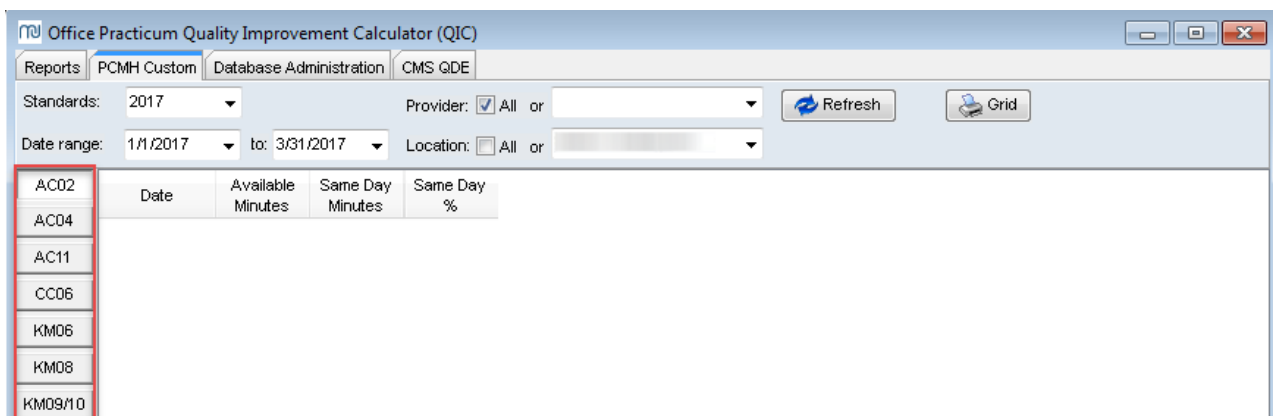
Last Modified on 05/23/2019 12:21 pm EDT

Version 14.19

The first thing to do when on this tab is verify that the date range, provider and location are all set according to the parameters you would like.

- **Date Range:** Select your begin and end date.
- **Provider:** The QIC gives the ability to report by provider or for your entire practice/location.
- **Location:** The QIC gives the ability to select a single location or all locations.

Once in the Custom section, there will be an additional seven tabs to the left.



Standards:	2017	Provider:	<input checked="" type="checkbox"/> All or	Refresh	Grid
Date range:	1/1/2017 to: 3/31/2017	Location:	<input type="checkbox"/> All or		
AC02	Date	Available Minutes	Same Day Minutes	Same Day %	
AC04					
AC11					
CC06					
KM06					
KM08					
KM09/10					

- By using the toggles, report **AC02** reports on the allotment of usage of same-day appointment minutes.

Office Practicum Quality Improvement Calculator (QIC)

Reports: **PCMH Custom** Database Administration CMS QDE

Standards: 2017 Provider: ☒ All or Refresh Grid

Date range: 6/1/2017 to: 8/31/2017 Location: ☐ All or

AC02	Date	Available Minutes	Same Day Minutes	Same Day %
AC04	06/01/2017	0	0	0%
AC11	06/02/2017	0	20	0%
CC06	06/03/2017	0	0	0%
KM06	06/04/2017	0	0	0%
KM08	06/05/2017	0	0	0%
KM09/10	06/06/2017	0	0	0%
	06/07/2017	0	0	0%

- **AC04** reports on the response times for telephone calls and patient portal messages as well as breaking each of those out by office hours or after hours.

Office Practicum Quality Improvement Calculator (QIC)

Reports: **PCMH Custom** Database Administration CMS QDE

Standards: 2017 Provider: ☒ All or Refresh Grid

Date range: 6/1/2017 to: 8/31/2017 Location: ☐ All or

AC02 **Message Response Times:** ☒ telephone ☐ web portal **Received:** ☒ during office hours ☐ after office hours ☐ any time

AC04	Pat #	Send Date/Time	Sender	Response Date/Time	Responder	Response Time (hrs)
AC11		07/25/2017 09:20 AM Tue	107	07/25/2017 09:20 AM Tue	107	0.0
CC06		08/01/2017 03:26 PM Tue	306	08/01/2017 03:26 PM Tue	306	0.0
KM06		08/02/2017 03:50 PM Wed	306	08/02/2017 03:50 PM Wed	306	0.0
KM08		08/02/2017 04:22 PM Wed	306	08/02/2017 04:22 PM Wed	306	0.0
KM09/10		08/02/2017 04:54 PM Wed	306	08/02/2017 04:54 PM Wed	306	0.0
		08/02/2017 05:01 PM Wed	306	08/02/2017 05:01 PM Wed	306	0.0
		08/08/2017 08:38 AM Tue	107	08/08/2017 08:38 AM Tue	107	0.0
		07/31/2017 02:35 PM Mon	306	07/31/2017 02:35 PM Mon	306	0.0

- **AC11** reports on the number of times patients see their PCP.

Office Practicum Quality Improvement Calculator (QIC)

Reports: **PCMH Custom** Database Administration CMS QDE

Standards: 2017 Provider: ☒ All or Refresh Grid

Date range: 6/1/2017 to: 8/31/2017 Location: ☐ All or

AC02 **Visits with PCP** ☐ or PCP Team Member

AC04	ID	Provider Name	Well PCP	Well Total	% Well PCP	Sick PCP	Sick Total	% Sick PCP
AC11	107		1	1	100.00%		5	.00%
CC06	305		1	4	25.00%	3	9	33.33%
KM06	681		1	2	50.00%			.00%
KM08	2021				.00%			.00%
KM09/10	1095				.00%			.00%

- **CC06** reports on the number of referrals to a specialist. This helps provide information about what specialists/specialty types are frequently used by the practice.

Office Practicum Quality Improvement Calculator (QIC)

Reports | PCMH Custom | Database Administration | CMS QDE

Standards: 2017 Provider: ☒ All or ☐ Refresh Grid

Date range: 6/1/2017 to: 8/31/2017 Location: ☐ All or

AC02 Group by: ☒ Specialty ☐ Provider

AC04	Referring Specialty	Count
AC11	ORTHOPEDICS	1
CC06	URGENT CARE	1
KM06		
KM08		
KM09/10		

- **KM06** reports on the most frequent primary diagnoses.

Office Practicum Quality Improvement Calculator (QIC)

Reports | PCMH Custom | Database Administration | CMS QDE

Standards: 2017 Provider: ☒ All or ☐ Refresh Grid

Date range: 6/1/2017 to: 8/31/2017 Location: ☐ All or

AC02 Source: ☒ Encounters ☐ Problem List

AC04	DX Code	DX Name	Occurs
AC11	Z71.3	Dietary counseling and surveillance	2
CC06	Z09	Encounter for f/u exam after completed treatment (other than	1
KM06	R10.9	Unspecified abdominal pain	1
KM08	N94.6	Dysmenorrhea, unspecified	1
KM09/10	J06.9	Acute upper respiratory infection, unspecified	1
	B07.9	Viral wart, unspecified	1
	H61.21	Impacted cerumen, right ear	1
	Z71.89	Other specified counseling	1
	J45.20	Mild intermittent asthma, uncomplicated	1
	H66.43	Bilateral otitis media	1

- **KM08** reports on the preferred methods of contact used by the Practices to contact their patients.

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Reports | PCMH Custom | Database Administration | CMS QDE

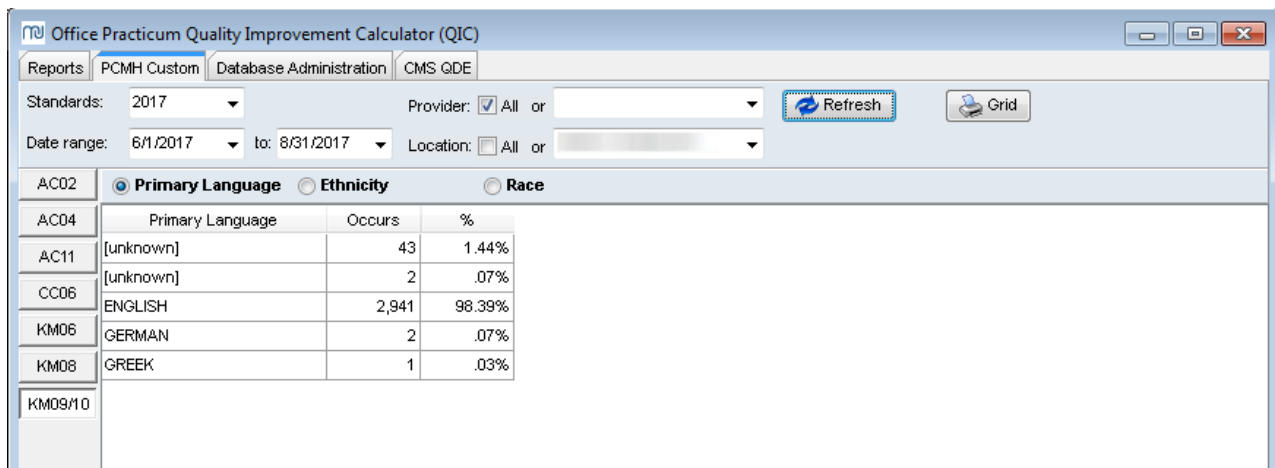
Standards: 2017 Provider: ☒ All or ☐ Refresh Grid

Date range: 6/1/2017 to: 8/31/2017 Location: ☐ All or

AC02 Contact Purpose: ☒ Medical ☐ Reminder ☐ Recall ☐ Billing ☐ General ☐ Portal

AC04	Contact Mode	Count
AC11	Cell Phone	1544
CC06	Home Email	70
KM06	Home Phone	1861
KM08	Mail Address	22
KM09/10	No Contact	690
	Text to Cell	35
	Work Email	3
	Work Phone	14

- **KMD9/10** reports on language, ethnicity and race as a percentage by using the toggles.



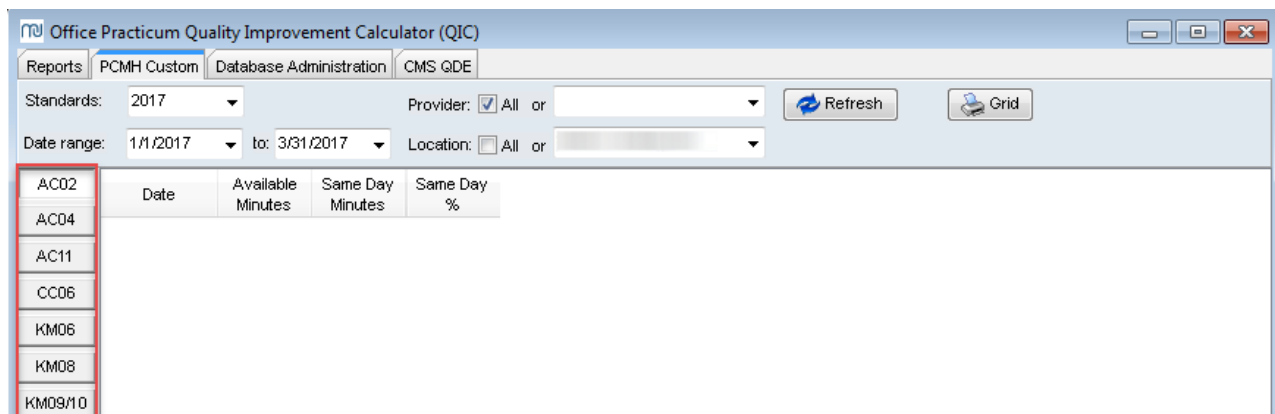
AC02	Primary Language	Occurs	%
AC04	[unknown]	43	1.44%
AC11	[unknown]	2	.07%
CC06	ENGLISH	2,941	98.39%
KM06	GERMAN	2	.07%
KM08	GREEK	1	.03%
KM09/10			

Version 14.10

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