

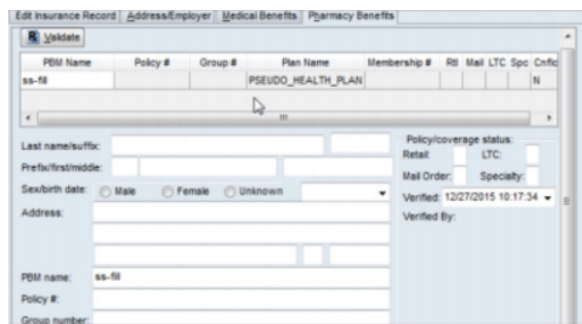
Eligibility Checking

Last Modified on 05/23/2019 11:36 am EDT

Version 14.19

Eligibility Checking

Occasionally, an eligibility check will yield a result which says “Pseudo_Health_Plan.” A result such as this indicates no results were found either due to information about the patient not matching or a connectivity issue between OP and Surescripts or Surescripts and the Pharmacy Benefits Manager.

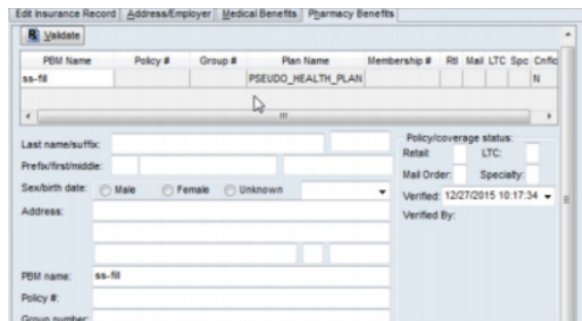


The screenshot shows a software interface with a tabbed menu at the top: 'Edit Insurance Record', 'Address/Employer', 'Medical Benefits', and 'Pharmacy Benefits'. The 'Pharmacy Benefits' tab is active. Below the menu is a table with columns: 'PBM Name', 'Policy #', 'Group #', 'Plan Name', 'Membership #', 'RI', 'Mail', 'LTC', 'Sp', and 'Cnfc'. The first row contains the text 'ss-ff', 'PSEUDO_HEALTH_PLAN', and 'N'. Below the table is a search bar with a dropdown arrow. To the right of the search bar is a 'Policy/coverage status' section with checkboxes for 'Retail' and 'LTC', and a 'Mail Order' checkbox. Below this is a 'Specialty' dropdown menu and a 'Verified' timestamp of '12/27/2015 10:17:34'. At the bottom of the form are fields for 'Last name/suffix', 'Prefix/first/middle', 'Sex/birth date' (with radio buttons for Male, Female, and Unknown), 'Address', 'PBM name', 'Policy #', and 'Group number'.

Version 14.10

Eligibility Checking

Occasionally, an eligibility check will yield a result which says “Pseudo_Health_Plan.” A result such as this indicates no results were found either due to information about the patient not matching or a connectivity issue between OP and Surescripts or Surescripts and the Pharmacy Benefits Manager.



This screenshot is identical to the one above, showing the 'Pharmacy Benefits' tab and a table with a 'PSEUDO_HEALTH_PLAN' entry. The interface includes a search bar, a 'Policy/coverage status' section with 'Retail' and 'LTC' checkboxes, a 'Mail Order' checkbox, a 'Specialty' dropdown, and a 'Verified' timestamp of '12/27/2015 10:17:34'. The bottom section contains fields for 'Last name/suffix', 'Prefix/first/middle', 'Sex/birth date' (with radio buttons for Male, Female, and Unknown), 'Address', 'PBM name', 'Policy #', and 'Group number'.