

## ePA Overview

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Version 14 19

## ePA Overview

Manual processess for Prior Authorization (PA) is extremely disruptive to office workflows, inefficient, and frustrating for offices as well as our patients. Filling out faxes, spending time waiting on hold, and patients left waiting at the pharmacy are common occurrences. Office Practicum has now taken the pain out of PA by integrating a fully automated electronic workflow called ePA (Electronic Prior Authorization) for a seamless, faster, and more efficient user and patient experience.

The following pages provide an overview and detailed information regarding the Electronic Prior Authorization (ePA) functionality that OP offers.

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**ePA Basics** 

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Version 14.10

## ePA Overview

The current process for Prior Authorization (PA) is extremely disruptive to office workflows, inefficient, and frustrating for offices as well as our patients. Filling out faxes, spending time waiting on hold, and patients left waiting at the pharmacy are a common occurrence. Office Practicum has now taken the pain out of PA by integrating a fully automated electronic workflow called ePA (electronic Prior Authorization) for a seamless, faster and more efficient user and patient experience.

## **Important Information**

For a message regarding ePA from Office Practicum's Medical Director, Dr. Susan Kressly**click here.**To learn more about the electronic PA process through our partner, SureScripts®**click here**.

The following pages provide an overview and detailed information regarding the Electronic Prior Authorization (ePA) functionality that Office Practicum offers in the OP 14 application.

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eRx Center





ePA Tasks

