

ePA: eRx Center

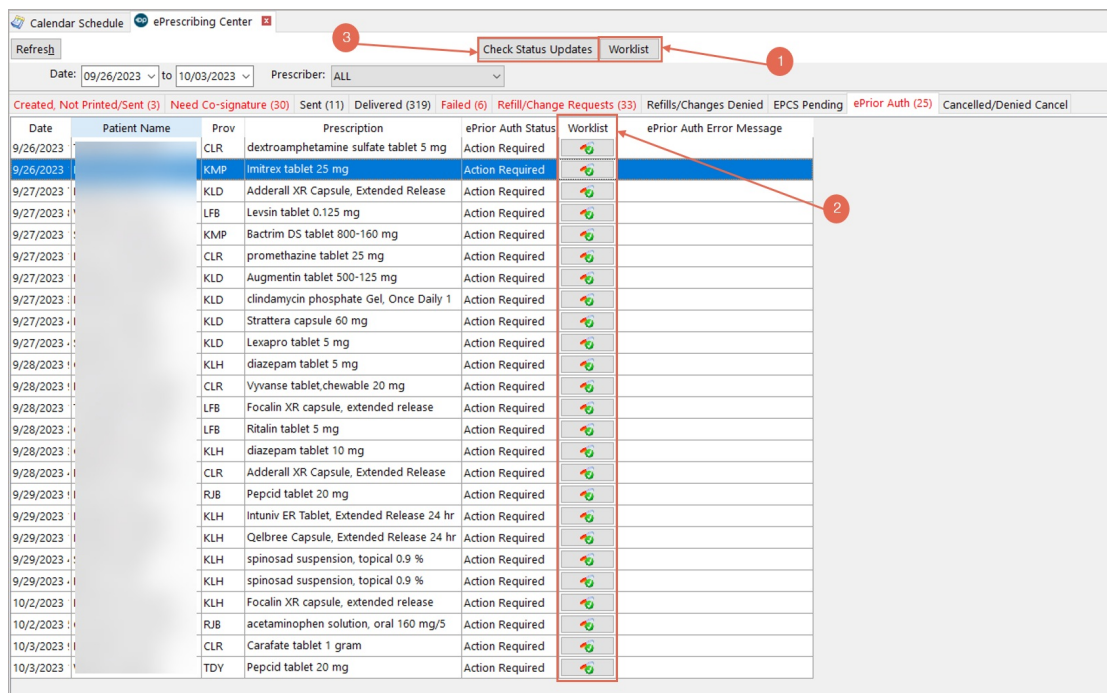
Last Modified on 10/03/2023 4:15 pm EDT

Version 21.3

eRx Center

The ePrior Auth tab within the eRx Center presents prescriptions for which a PA was automatically or manually indicated and printed or transmitted. OP displays in the eRx center the same ePA fields as it does on the Medication List. The ePrior Auth tab does not affect whether or not the eRx Center is highlighted red.

The ePrior Auth tab defaults to the logged in user on the current date. Each record is based on the date written. OP also uses the locations that a user is associated with when determining what items to display. For example, if a practice has two locations with a provider that prescribes at both Location A and Location B and a nurse that works only at Location A, then the provider would see ePA workitems for scripts that went out from both locations while the nurse would only see ePA worklist items for prescriptions that went out from Location A, not Location B.



Date	Patient Name	Prov	Prescription	ePrior Auth Status	Worklist	ePrior Auth Error Message
9/26/2023		CLR	dextroamphetamine sulfate tablet 5 mg	Action Required		
9/26/2023		KMP	Imitrex tablet 25 mg	Action Required		
9/27/2023		KLD	Adderall XR Capsule, Extended Release	Action Required		
9/27/2023		LFB	Levsin tablet 0.125 mg	Action Required		
9/27/2023		KMP	Bactrim DS tablet 800-160 mg	Action Required		
9/27/2023		CLR	promethazine tablet 25 mg	Action Required		
9/27/2023		KLD	Augmentin tablet 500-125 mg	Action Required		
9/27/2023		KLD	clindamycin phosphate Gel, Once Daily 1	Action Required		
9/27/2023		KLD	Strattera capsule 60 mg	Action Required		
9/27/2023		KLD	Lexapro tablet 5 mg	Action Required		
9/28/2023		KLH	diazepam tablet 5 mg	Action Required		
9/28/2023		CLR	Vyvanse tablet, chewable 20 mg	Action Required		
9/28/2023		LFB	Focalin XR capsule, extended release	Action Required		
9/28/2023		LFB	Ritalin tablet 5 mg	Action Required		
9/28/2023		KLH	diazepam tablet 10 mg	Action Required		
9/28/2023		CLR	Adderall XR Capsule, Extended Release	Action Required		
9/29/2023		RJB	Pepcid tablet 20 mg	Action Required		
9/29/2023		KLH	Intuniv ER Tablet, Extended Release 24 hr	Action Required		
9/29/2023		KLH	Qelbree Capsule, Extended Release 24 hr	Action Required		
9/29/2023		KLH	spinosad suspension, topical 0.9 %	Action Required		
9/29/2023		KLH	spinosad suspension, topical 0.9 %	Action Required		
10/2/2023		KLH	Focalin XR capsule, extended release	Action Required		
10/2/2023		RJB	acetaminophen solution, oral 160 mg/5	Action Required		
10/3/2023		CLR	Carafate tablet 1 gram	Action Required		
10/3/2023		TDV	Pepcid tablet 20 mg	Action Required		

1. The ePrior Auth tab has a button labeled **Worklist**. Clicking this button opens the entire worklist from within CompleteEPA in a new tab (if you have tabbed interface turned on) or a new window.

Calendar Schedule | ePrescribing Center | Worklist - Vyvanse tablet,chevable 20 mgDispense: 30 (thirty) tabletTake 1 tab by mouth once a day for 30 days

Worklist Task History

*Created On date range is limited to previous 18 months

Include locked tasks in worklist

Task	Patient	DOB	Due	Created	Description
Complete Prior Auth Criteria		06	10/05/2023 10:27:19 AM	10/03/2023	Focalin XR 5 mg capsule, extended release bip
Complete Prior Auth Criteria		04	10/06/2023 11:43:16 AM	10/03/2023	Pepcid 20 mg tablet
Complete Prior Auth Criteria		06	10/06/2023 09:53:14 AM	10/03/2023	Carafate 1 gram tablet
Complete Prior Auth Criteria with PDR		06		10/02/2023	acetaminophen 160 mg/5 mL (5 mL) solution, o
Complete Prior Auth Criteria		01	10/02/2023 04:16:52 PM	09/29/2023	spinosad 0.9 % suspension, topical
Complete Prior Auth Criteria		05	10/02/2023 04:14:50 PM	09/29/2023	spinosad 0.9 % suspension, topical
Complete Prior Auth Criteria		01	10/02/2023 11:41:48 AM	09/29/2023	Ocbtree 100 mg Capsule, Extended Release 24 h
Complete Prior Auth Criteria		01	10/02/2023 11:41:09 AM	09/29/2023	Intuniv ER 1 mg Tablet, Extended Release 24 h
Complete Prior Auth Criteria		01	10/02/2023 09:44:05 AM	09/29/2023	Pepcid 20 mg tablet
Complete Prior Auth Criteria		12	10/01/2023 04:13:59 PM	09/28/2023	diazepam 5 mg tablet
Complete Prior Auth Criteria		01	10/01/2023 04:11:05 PM	09/28/2023	Adderall XR 15 mg Capsule, Extended Release
Complete Prior Auth Criteria		1C	10/01/2023 03:01:51 PM	09/28/2023	Ritalin 5 mg tablet
Complete Prior Auth Criteria		06	10/01/2023 11:39:38 AM	09/28/2023	Vyvanse 20 mg tablet,chevable
Complete Prior Auth Criteria		06	10/01/2023 11:34:40 AM	09/28/2023	Focalin XR 20 mg capsule, extended release bi
Complete Prior Auth Criteria		1C	10/01/2023 09:36:57 AM	09/28/2023	diazepam 5 mg tablet
Complete Prior Auth Criteria		06	09/30/2023 04:54:45 PM	09/27/2023	Lexapro 5 mg tablet
Complete Prior Auth Criteria		0C	09/30/2023 04:12:02 PM	09/27/2023	Strattera 80 mg capsule
Complete Prior Auth Criteria		1C	09/30/2023 03:38:53 PM	09/27/2023	cindamycin phosphate 1 % Gel, Once Daily
Complete Prior Auth Criteria		06	09/30/2023 12:57:34 PM	09/27/2023	Augmentin 500-125 mg tablet
Complete Prior Auth Criteria		12	09/30/2023 11:16:05 AM	09/27/2023	promethazine 25 mg tablet
Prior Auth Closed		01		09/27/2023	Bactrim DS 800-160 mg tablet
Complete Prior Auth Criteria		01	09/30/2023 08:30:07 AM	09/27/2023	Levamisole 125 mg tablet
Complete Prior Auth Criteria		11	09/30/2023 07:47:47 AM	09/27/2023	Adderall XR 5 mg Capsule, Extended Release

- The **Worklist** is an unfiltered list of all initiated PAs (including those which were determined not to require a PA) across your entire practice with the most recent records displayed first. Here you will have the opportunity to drill down into each record.
- In addition, **Task History** displays an entire history of every task, including those completed and in their final state.

Calendar Schedule | ePrescribing Center | Worklist - Vyvanse tablet,chevable 20 mgDispense: 30 (thirty) tabletTake 1 tab by mouth once a day for 30 days

Worklist Task History

Task History

Results Filtered By: "Created On Range: 09/03/2023 - 10/03/2023"

Process	Status	Provider	Patient	DOB	Created	Description
ePA Case	In Progress	YEARGAN, TIFFANY	W	04/	10/03/2023	Pepcid 20 mg tablet
ePA Case	In Progress	REED, CHRISTINE LOUISE	KJ	08/	10/03/2023	Carafate 1 gram tablet
ePA Case	In Progress	Berman, Robert Joseph	C	09/	10/02/2023	acetaminophen 160 mg/5 mL (5 mL) solution, or
ePA Case	In Progress	HASSLER, KRISTELL	H	09/	10/02/2023	Focalin XR 5 mg capsule, extended release bip
ePA Case	In Progress	HASSLER, KRISTELL	R	05/	09/29/2023	spinosad 0.9 % suspension, topical
ePA Case	In Progress	HASSLER, KRISTELL	S	01/	09/29/2023	spinosad 0.9 % suspension, topical
ePA Case	In Progress	HASSLER, KRISTELL	IR	01/	09/29/2023	Ocbtree 100 mg Capsule, Extended Release 24 h
ePA Case	In Progress	HASSLER, KRISTELL	IR	01/	09/29/2023	Intuniv ER 1 mg Tablet, Extended Release 24 h
ePA Case	In Progress	Berman, Robert Joseph	D	01/	09/29/2023	Pepcid 20 mg tablet
ePA Case	In Progress	HASSLER, KRISTELL	G	12/	09/28/2023	diazepam 10 mg tablet
ePA Case	In Progress	REED, CHRISTINE LOUISE	B	03/	09/28/2023	Adderall XR 15 mg Capsule, Extended Release 2
ePA Case	In Progress	FOX-BERGWIN, LAUREN ELIZABETH	C	10/	09/28/2023	Ritalin 5 mg tablet
ePA Case	In Progress	REED, CHRISTINE LOUISE	P	09/	09/28/2023	Vyvanse 20 mg tablet,chevable
ePA Case	In Progress	FOX-BERGWIN, LAUREN ELIZABETH	TI	09/	09/28/2023	Focalin XR 20 mg capsule, extended release bi
ePA Case	In Progress	HASSLER, KRISTELL	G	12/	09/28/2023	diazepam 5 mg tablet
ePA Case	In Progress	DAVIS, KRISTIN L	S	09/	09/27/2023	Lexapro 5 mg tablet
ePA Case	In Progress	DAVIS, KRISTIN L	H	02/	09/27/2023	Strattera 80 mg capsule
ePA Case	In Progress	DAVIS, KRISTIN L	D	10/	09/27/2023	cindamycin phosphate 1 % Gel, Once Daily
ePA Case	In Progress	DAVIS, KRISTIN L	R	09/	09/27/2023	Augmentin 500-125 mg tablet
ePA Case	In Progress	REED, CHRISTINE LOUISE	D	12/	09/27/2023	promethazine 25 mg tablet
ePA Case	In Progress	Powell, Kami M	S	01/	09/27/2023	Bactrim DS 800-160 mg tablet

2. Clicking the **Worklist** button for a patient functions the same as from the Medication List. The **Task History** for that patient's prescription only will open in the Worklist.

Calendar Schedule | ePrescribing Center | Worklist - cindamycin phosphate Gel, Once Daily 1 %Dispense: 45 (forty-five) gramApply topically to face once per day

Worklist Task History

cindamycin phosphate 1 % Gel, Once Daily

Process Information

Process: ePA Case
 Status: In Progress
 Action Required: Complete Prior Auth Criteria

PA Information

Case ID: [REDACTED]
 PA: [REDACTED]
 Reference: [REDACTED]
 etc.

Task	Status	Recipient(s)	User	Date/Time
Initiate Prior Auth	Assigned	Optum Rx - informedRx		09/27/2023 03:37:36 PM
Initiate Prior Auth	Completed	Optum Rx - informedRx		09/27/2023 03:37:53 PM
Complete Prior Auth Criteria	Assigned	DAVIS, KRISTIN L		09/27/2023 03:37:53 PM

3. Clicking the **Check Status Updates** button manually refreshes the window. The ePA Auth Status column will automatically refresh, but you can click this button to force a manual refresh of the statuses.



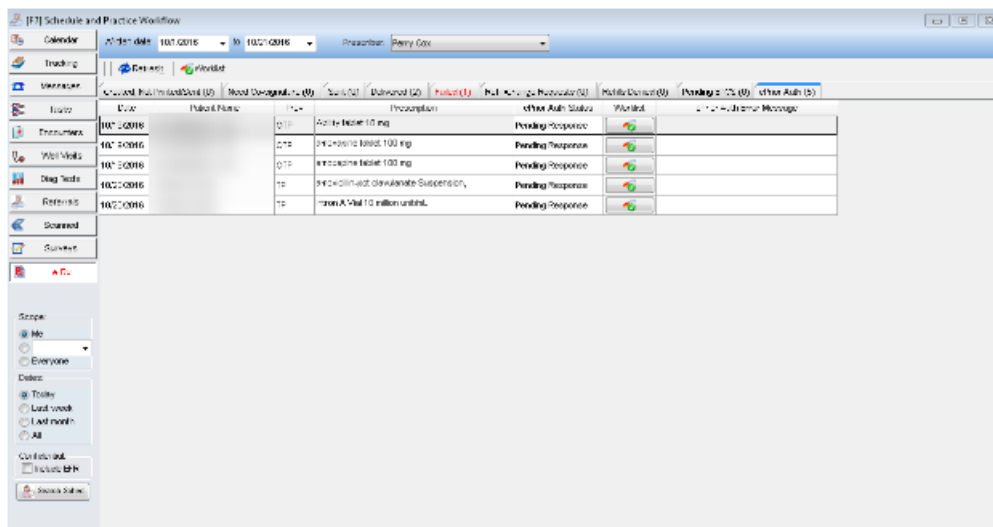
Note: As with the Medication List, staff members with the Clinical Level set to Clinical Staff or Higher in the Staff/Provider directory and are part of the Medical Records group will have the ability to view and take actions on items in the Worklist. Staff members who are also part of the Medical Records group but whose Clinical Level is set below Clinical Staff or Higher have view-only access of the fields on the ePrior Auth tab will not be able to open the Worklist nor edit any records.

A user must be assigned to the same location the prescription was sent from in order to view the corresponding ePA work list items. [Click here](#) to learn more about how to assign locations to a user. If a user sees the following error message, it is because their locations are not properly configured: "No worklist items found for your associated locations."

Version 21.2

eRx Center

The ePrior Auth tab within the eRx Center presents prescriptions for which a PA was automatically or manually indicated and printed or transmitted. OP displays in the eRx center the same ePA fields as it does on the Medication List.



The ePrior Auth tab does not affect whether or not the eRx Center is highlighted red.



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Clicking on a Worklist item functions the same as from the Medication List.

Written date: 10/1/2016 to 10/21/2016 Prescriber: Perry Cox

Refresh Worklist

Created, Not Printed/Sent (0)	Need Co-signature (0)	Sent (0)	Delivered (2)	Failed (1)	Retire/Change Requests (0)	Retire/Denied (0)	Pending EPCS (0)	ePrior Auth (5)
Date	Patient Name	Prov	Prescription	ePrior Auth Status	Worklist	ePrior Auth Error Message		
10/18/2016		OTP	Ability tablet 10 mg	Pending Response				
10/19/2016		OTP	amoxicapine tablet 100 mg	Pending Response				
10/19/2016		OTP	amoxicapine tablet 100 mg	Pending Response				
10/20/2016		TP	amoxicillin-pot clavulanate Suspension,	Pending Response				
10/20/2016		TP	Intron A Vial 10 million unit/mL	Pending Response				

The ePrior Auth tab also has a button labeled Worklist.

(F7) Schedule and Practice Workflow

Written date: 10/1/2016 to 10/21/2016 Prescriber: Perry Cox

Refresh Worklist

Created, Not Printed/Sent (0)	Need Co-signature (0)	Sent (0)	Delivered (2)	Failed (1)	Retire/Change Requests (0)	Retire/Denied (0)	Pending EPCS (0)	ePrior Auth (5)
Date	Patient Name	Prov	Prescription	ePrior Auth Status	Worklist	ePrior Auth Error Message		
10/18/2016		OTP	Ability tablet 10 mg	Pending Response				
10/19/2016		OTP	amoxicapine tablet 100 mg	Pending Response				
10/19/2016		OTP	amoxicapine tablet 100 mg	Pending Response				
10/20/2016		TP	amoxicillin-pot clavulanate Suspension,	Pending Response				
10/20/2016		TP	Intron A Vial 10 million unit/mL	Pending Response				

By clicking this button, OP opens the entire worklist from within CompletePA.

Worklist Task History

Worklist Refresh

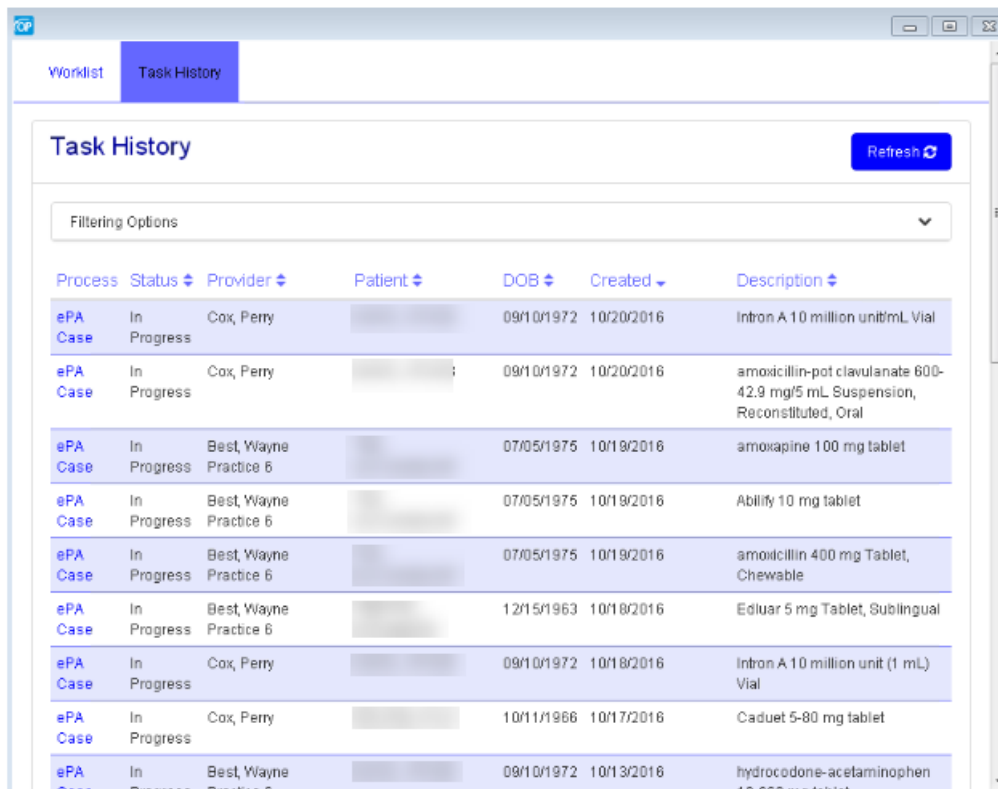
Filtering Options

Task	Patient	DOB	Due	Created	Description
Complete Prior Auth Criteria		07/05/1975	04/07/2016 09:30	10/18/2016	Ability 10 mg tablet
Prior Auth Not Needed		09/10/1972		10/13/2016	Retin-A Micro 0.1% Gel
Prior Auth Denied		09/10/1972		10/06/2016	Intron A 10 million unit (1 mL) Vial
Complete Prior Auth Criteria		10/11/1966	08/13/2013 09:30	10/05/2016	Caduet 5-80 mg tablet

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Process	Status	Provider	Patient	DOB	Created	Description
ePA Case	In Progress	Cox, Perry	[blurred]	09/10/1972	10/20/2016	Intron A 10 million unit/mL Vial
ePA Case	In Progress	Cox, Perry	[blurred]	09/10/1972	10/20/2016	amoxicillin-pot clavulanate 600-42.9 mg/5 mL Suspension, Reconstituted, Oral
ePA Case	In Progress	Best, Wayne Practice 6	[blurred]	07/05/1975	10/19/2016	amoxapine 100 mg tablet
ePA Case	In Progress	Best, Wayne Practice 6	[blurred]	07/05/1975	10/19/2016	Ability 10 mg tablet
ePA Case	In Progress	Best, Wayne Practice 6	[blurred]	07/05/1975	10/19/2016	amoxicillin 400 mg Tablet, Chewable
ePA Case	In Progress	Best, Wayne Practice 6	[blurred]	12/15/1963	10/18/2016	Edluar 5 mg Tablet, Sublingual
ePA Case	In Progress	Cox, Perry	[blurred]	09/10/1972	10/18/2016	Intron A 10 million unit (1 mL) Vial
ePA Case	In Progress	Cox, Perry	[blurred]	10/11/1966	10/17/2016	Caduet 5-80 mg tablet
ePA Case	In Progress	Best, Wayne Practice 6	[blurred]	09/10/1972	10/13/2016	hydrocodone-acetaminophen 10.650 mg tablet

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