# Using ClearTriage

Last Modified on 06/29/2020 3:53 pm EDT

Version 14.8

## Using ClearTriage

> **Compatible Versions of OP 14 for ClearTriage Support**
> You must have OP Version 14.0.55, OP Version 14.1.10 or later to use ClearTriage in OP 14.

After **obtaining a ClearTriage account** and **setting up OP to support ClearTriage**, any user in your practice can use ClearTriage.
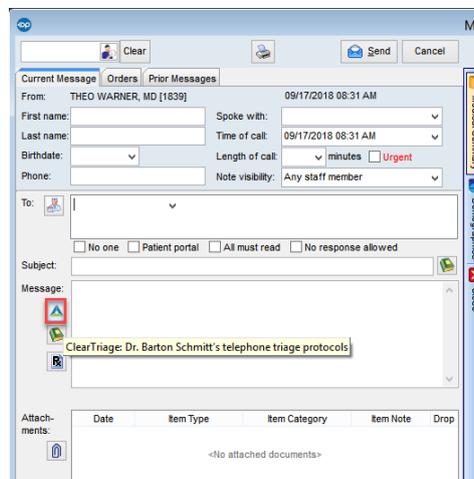
> **Click here** to watch a video showing how to use ClearTriage with OP 14.

To use ClearTriage to add protocol information to a message:

1. **Log on** to OP.
2. Click the **Sched** button on the toolbar. The Schedule and Practice Workflow window appears.
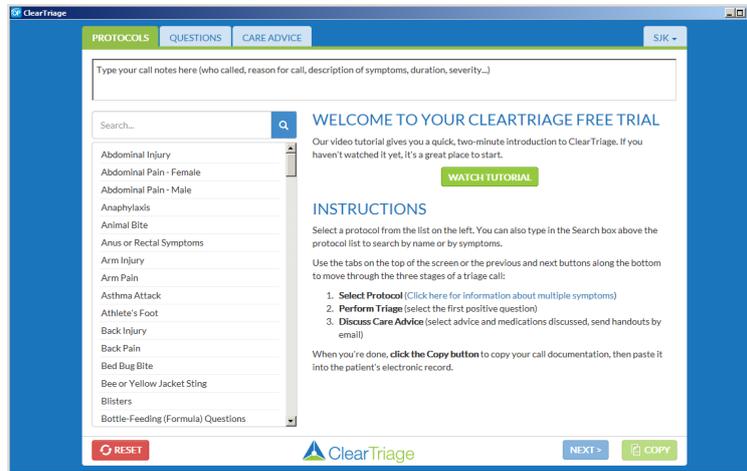3. Click the **Messages** tab.
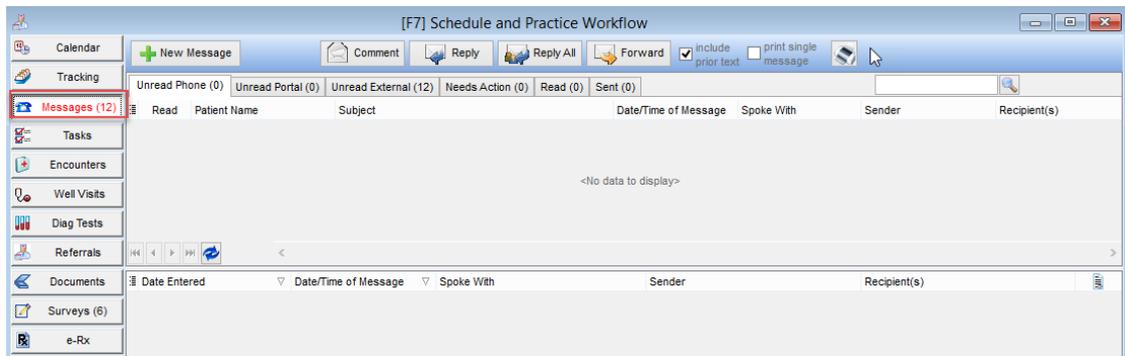


4. Click the **New Message** button. OP opens the Message window with the ClearTriage button.

5.  Click the **Patient Search** button and select a patient.
6.  Click the **ClearTriage button**( ).

> ⓘ  OP opens a browser window to the ClearTriage web page and automatically logs the user on using the credentials entered in the e-Correspondents table.
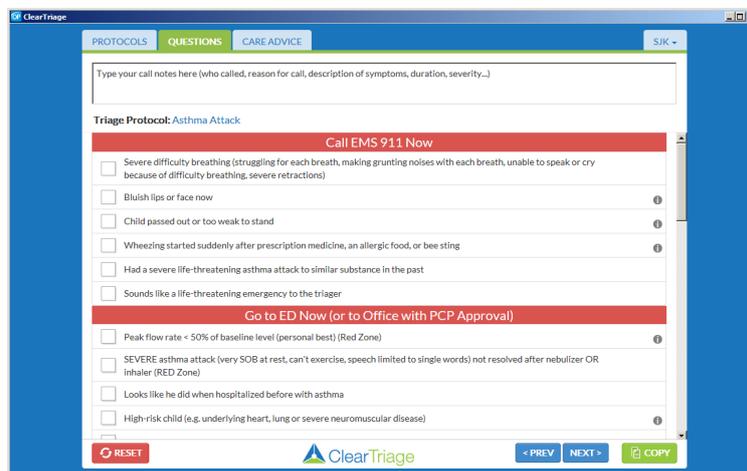

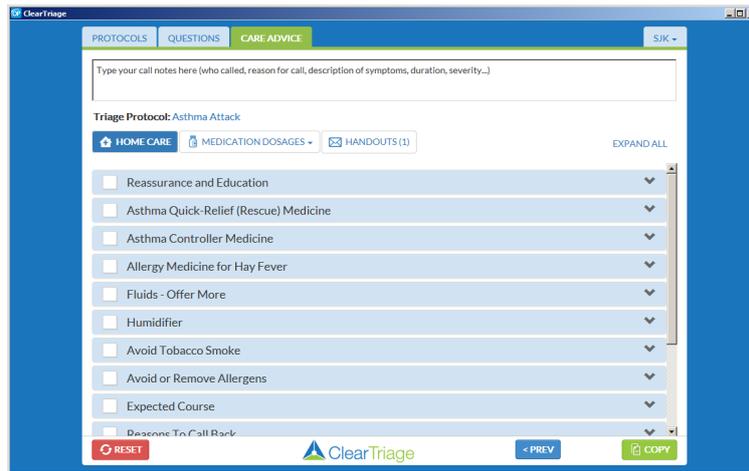
7.  Click through the ClearTriage application to:

    *   Select a protocol
    *   Perform triage by selecting the first positive triage question
    *   Select care advice

> ✅  **Note**: For details on selecting a protocol, positive triage question, and care advice, refer to the ClearTriage web site at **www.cleartriage.com**.



**ClearTriage Questions Tab**

**ClearTriage Care Advice Tab**

8. Click the **Copy** button.
9. In the OP application, paste the call notes into the message by clicking the cursor inside the message field and pressing **Ctrl-V** or by **right click and select Paste**