

Important Content Update Message



We are currently updating the OP Help Center content for the release of OP 20. We appreciate your patience as we continue to update all of our content. To locate the version of your software, navigate to: **Help tab > About**

Messaging FAQs

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How do I remove message from wrong chart and place in correct chart?

Only the person who sends the message or someone who has the permission to view all messages can delete it.

1. Select the **Sent** tab.
2. Highlight the **Message**.
3. Click the Red **X**.

Once the message has been voided, you can then create the message in the correct patient's chart.

How do I delete message after it has been read?

After a message has been read, you are unable to delete the message but you can invalidate the message if you were the original sender. To invalidate a message:

How do I get rid of sent messages?