

Import Documents into OP Cloud

Last Modified on 05/21/2024 4:23 pm EDT

ALERT: Importing and exporting documents is currently unavailable for Cloud, and the OP Team is working hard to return the functionality as soon as possible. *The steps in this article are temporarily unavailable.*

In the meantime, please use the following workaround to scan your documents into OP.

- 1. Print the files needed from your computer.
- 2. Follow the steps in this article to scan your documents into OP.

Note: Your workstation must have Remote Scan installed on any machine which has a scanner attached to it in order to scan directly into OP.

Note: This documentation applies to the OP Cloud environment.

To import a document into the OP Cloud:

- 1. Click the Document Mgmt button on the main OP toolbar to access the Document Management window.
- 2. Click the New Document button.
- 3. Select the **Import Documents** button (or the **Import Image Files** button, depending on what you want to import). The File Explorer window appears.
- 4. Navigate to the Network location in the File Explorer window.
- 5. Select tsclient.
- Locate Local Drive folders (C:\, D:\, etc.). The path to your desktop isNetwork > tsclient > C:\ >Users > local username > Desktop.
 - The "local username" will be the Windows username that is currently logged in.







Tip: We recommend that your IT Professional setup a Shared Network folder or drive to make the importing path more accessible. This is applicable when users are able to scan directly to the shared folder.

