

Setting Up ClearTriage Support in OP

Last Modified on 03/04/2022 8:09 am EST

Version 20.15



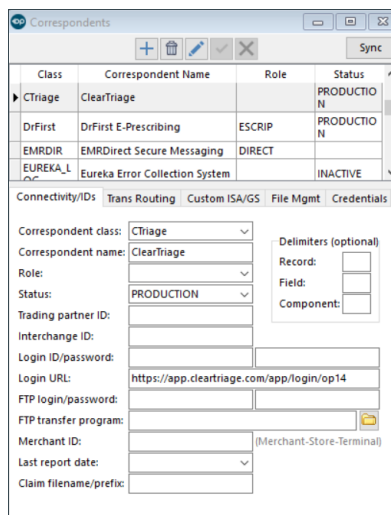
Important: You must have a ClearTriage account before using ClearTriage in OP. Click [here](#) for details on obtaining a ClearTriage account. After obtaining a ClearTriage account you must also set up OP with your ClearTriage credentials before using the service in OP.

Follow the procedures detailed below to configure OP to support integration with ClearTriage.

Before setting up OP to support ClearTriage, you must ensure that your system allows access to the below websites. It is the responsibility of the technical support person at each practice to determine whether their system supports access to these websites and to configure these system exceptions as necessary.

- http://*.cleartriage.com
- <https://cleartriage.s3.amazonaws.com>
- <https://connect.facebook.net>
- <https://www.google-analytics.com>
- <https://www.googletagmanager.com>
- <http://www.googleadservices.com>
- <http://www.googletagmanager.com>

1. Navigate to Correspondents: **Admin tab > Connections**.
2. Click the **ClearTriage** Correspondents record.



The screenshot shows the 'Correspondents' window in the OP system. It features a table with columns for Class, Correspondent Name, Role, and Status. The 'ClearTriage' record is selected. Below the table, the 'Connectivity/IDs' tab is active, displaying various configuration fields for the selected record.

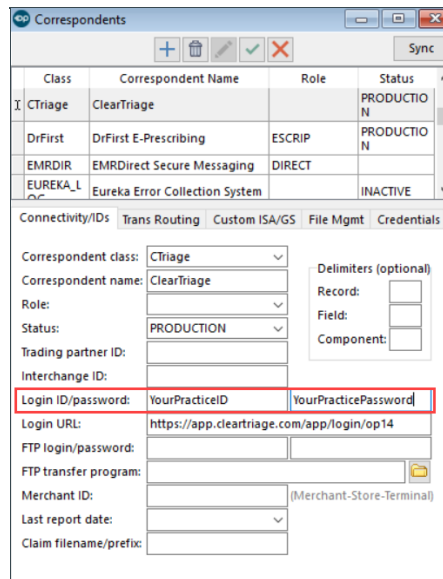
Class	Correspondent Name	Role	Status
CTriage	ClearTriage		PRODUCTION
DrFirst	DrFirst E-Prescribing	ESCRIP	PRODUCTION
EMRDIR	EMRDirect Secure Messaging	DIRECT	
EUREKA_L	Eureka Error Collection System		INACTIVE

Connectivity/IDs | Trans Routing | Custom ISA/GS | File Mgmt | Credentials

Correspondent class: CTriage
Correspondent name: ClearTriage
Role: [dropdown]
Status: PRODUCTION
Trading partner ID: [text]
Interchange ID: [text]
Login ID/password: [text]
Login URL: https://app.cleartriage.com/app/login/op14
FTP login/password: [text]
FTP transfer program: [text]
Merchant ID: [text] (Merchant-Store-Terminal)
Last report date: [dropdown]
Claim filename/prefix: [text]

Delimiters (optional)
Record: [text]
Field: [text]
Component: [text]

3. On the **Connectivity/IDs** tab confirm the below information.
 - **Correspondent class:** CTriage.
 - **Correspondent Name:** ClearTriage.
 - **Login URL:** <https://app.cleartriage.com/app.login/op14>.
4. In the **Login ID/Password** fields, enter the ClearTriage Practice ID and Password you received when purchasing ClearTriage or signed up for the free trial.



Class	Correspondent Name	Role	Status
CTriage	ClearTriage		PRODUCTION
DrFirst	DrFirst E-Prescribing	ESCRIP	PRODUCTION
EMRDIR	EMRDirect Secure Messaging	DIRECT	
EUREKA_L	Eureka Error Collection System		INACTIVE

Connectivity/IDs | Trans Routing | Custom ISA/GS | File Mgmt | Credentials

Correspondent class: CTriage
 Correspondent name: ClearTriage
 Role:
 Status: PRODUCTION
 Trading partner ID:
 Interchange ID:
 Login ID/password: YourPracticeID | YourPracticePassword
 Login URL: https://app.cleartriage.com/app/login/op14
 FTP login/password:
 FTP transfer program:
 Merchant ID:
 Last report date:
 Claim filename/prefix:

5. Click the **Save** button.

Version 20.14



Note: You must have a ClearTriage account before using ClearTriage in OP. [Click here](#) for details on obtaining a ClearTriage account. After obtaining a ClearTriage account, you must also set up OP with your ClearTriage credentials before you can use ClearTriage services in OP.



Compatible Versions of OP for ClearTriage Support

You must have OP Version 14.0.55, OP Version 14.1.10 or later to use ClearTriage in OP.

Follow the procedures detailed below to configure OP to support integration with ClearTriage.

Before setting up OP to support ClearTriage, you must ensure that your system allows access to the following websites:

- http://*.cleartriage.com
- <https://cleartriage.s3.amazonaws.com>
- <https://connect.facebook.net>
- <https://www.google-analytics.com>
- <https://www.googletagmanager.com>
- <http://www.googleadservices.com>
- <http://www.googletagmanager.com>

It is the responsibility of the technical support person at each practice to determine whether their system supports access to these websites and to configure these system exceptions as necessary.



Note: You do not have to shut down the OP application in order to set up OP to support ClearTriage.

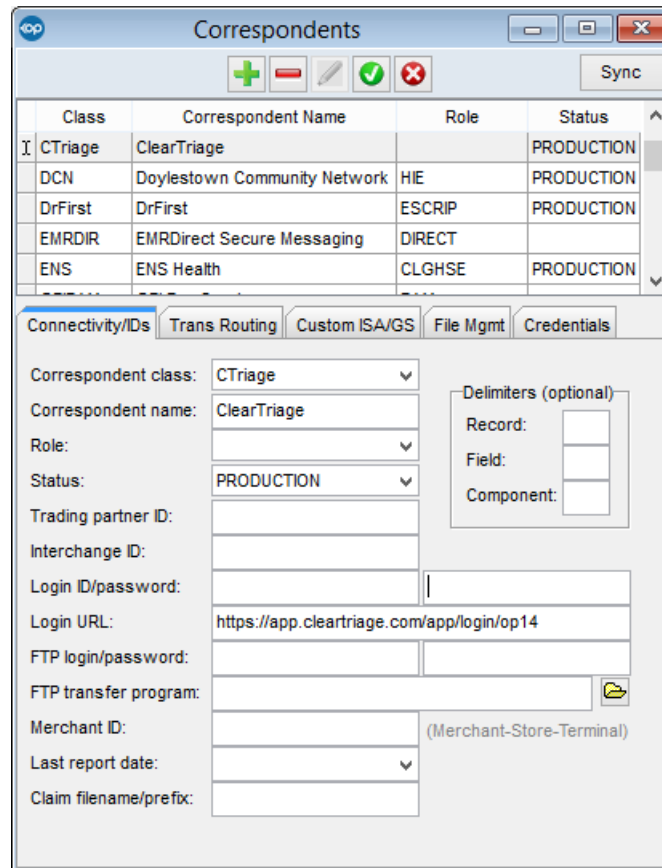
To set up OP to support ClearTriage:

1. Log into OP.
2. Click on **Utilities**.
3. Select **System Admin**.

4. Select **eCorrespondents**. The Correspondents window display.

Note: You must have System Administrator privileges to edit eCorrespondent records.

5. OP includes a ClearTriage eCorrespondent record by default. Click on the **ClearTriage** eCorrespondent record.



Class	Correspondent Name	Role	Status
CTriage	ClearTriage		PRODUCTION
DCN	Doylestown Community Network	HIE	PRODUCTION
DrFirst	DrFirst	ESCRIP	PRODUCTION
EMRDIR	EMRDirect Secure Messaging	DIRECT	
ENS	ENS Health	CLGHSE	PRODUCTION

Connectivity/IDs | Trans Routing | Custom ISA/GS | File Mgmt | Credentials

Correspondent class: CTriage
 Correspondent name: ClearTriage
 Role:
 Status: PRODUCTION
 Trading partner ID:
 Interchange ID:
 Login ID/password:
 Login URL: https://app.cleartriage.com/app/login/op14
 FTP login/password:
 FTP transfer program:
 Merchant ID: (Merchant-Store-Terminal)
 Last report date:
 Claim filename/prefix:

Delimiters (optional)
 Record:
 Field:
 Component:

6. Ensure that the record contains the required credential information. The Correspondent Class, the Correspondent Name, and the Login URL are provided by default.

- In the Correspondent Class field, enter: **CTriage**.
- In the Correspondent Name field, enter: **ClearTriage**.

7. In the paired **Login ID/Password** fields, enter the ClearTriage Practice ID and Password that you entered when you either purchased ClearTriage or signed up for the free trial.

8. In the **Login URL** field, enter: <https://app.cleartriage.com/app/login/op14>.

9. Click the **Save** button (). OP saves your changes.

Correspondents
Sync

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Connectivity/IDs
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Credentials

Correspondent class:

Correspondent name:

Role:

Status:

Trading partner ID:

Interchange ID:

Login ID/password:

Login URL:

FTP login/password:

FTP transfer program:

Merchant ID: (Merchant-Store-Terminal)

Last report date:

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Delimiters (optional)

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