

Minimum Requirements

Last Modified on 02/13/2024 3:38 pm EST



Note: This documentation applies to the OP Cloud environment.

About

These are the minimum requirements to run the OP/Parallels application. You will likely need more resources to achieve a reasonable level of performance and run other applications at the same time. Please consult with your IT professional to determine an appropriate hardware configuration for your needs.



Disclaimer: OP reserves the right to block access to the OP cloud environment from devices running operating systems that are no longer supported by the manufacturer.

Exam Room / Workstation PCs

- **Windows 11:** 32/64bit is supported
- **Windows 10:** 32/64bit is supported
- **Windows Server:** 2016 and newer
- **Windows Embedded**
- **Mac OS:** 12.0 and newer
- **iOS:** 13.0 and newer
- **Android:** 9.0 and newer
- **Processor:** 1.8GHz dual-core minimum
- **RAM:** 8GB recommended
- **Hard Drive:** 32GB space or larger recommended
- **Monitor:** 17" LCD minimum, (minimum resolution: 1920x1080)



Note: OP does not support Windows 10 in S mode. Windows 10 in S mode only runs applications available in the Microsoft Store. You will need to switch out of Windows 10 in S mode to run the OP software. Follow these [instructions](#) on Microsoft's site for more information on how to switch out of Windows 10 in S mode.

Laptop and Tablet

- **Windows 11/10** are supported.
- **RAM:** 2GB minimum
- **Size:** Recommended minimum 12" screen size
- **Processor:** 1.8GHz dual core minimum



Note: OP does not support the Windows Surface RT tablet.

Thin Devices / Smart-phones

Apple iDevices are supported with the installation of a free App Store app.

- **Connection:** Recommended 3G/4G connection to allow for remote connectivity to OP Cloud.
- **Storage:** 8GB minimum
- Bluetooth keyboard/mouse are also supported.

- Printing from this device is not possible at this time.

Android tablets/phones are supported with the installation of a free Market app.

- **Connection:** Recommended 3G/4G connection to allow for remote connectivity to OP Cloud.
- **Storage:** 8GB minimum
- Bluetooth keyboard/mouse are also supported.
- Docking stations are supported.
- Printing from this device is not possible at this time.

Thin Client PCs

- Thin client machine must be capable of supporting standard Microsoft RDP protocol.
- **RAM:** 512MB minimum
- **Storage:** 4GB minimum
- Linux based thin clients are supported provided the installation of third-party 2X client.

Printers

- Required network attached printer.
- Approved manufacturers:
 - HP
 - Dell
 - Lexmark
 - Brother
 - Epson
 - Canon

Scanners



Note: Please note that scanning can only be done on a Windows-based workstation.

- TWAIN-compliant models are required.
- Approved document scanners:
 - Fujitsu fi series scanners
 - Xerox docu-mate series scanners
- Insurance card scanners can also be used in the OP Cloud. Approved models include:
 - Scan Shell 800DX/N
 - BizCardReader 901
 - BizCardReader DuplexScan 1200



Note: Remote Scan (our remote scan utility with OP Cloud) is not compatible with SCANSNAP.