Minimum Requirements

Last Modified on 08/23/2023 9:26 am EDT

> 📌 **Note**: This documentation applies to the OP Cloud environment.

About

These are the minimum requirements to run the OP/Parallels application. You will likely need more resources to achieve a reasonable level of performance and run other applications at the same time. Please consult with your IT professional to determine an appropriate hardware configuration for your needs.

> ⊘ **Disclaimer**: OP reserves the right to block access to the OP cloud environment from devices running operating systems that are no longer supported by the manufacturer.

Exam Room / Workstation PCs

- **Windows 11**: 32/64bit is supported
- **Windows 10**: 32/64bit is supported
- **Windows Server:** 2016 and newer
- **Windows Embedded**
- **Mac OS**: 12.0 and newer
- **iOS**: 13.0 and newer
- **Android:** 9.0 and newer
- **Processor**: 1.8GHz dual-core minimum
- **RAM**: 8GB recommended
- **Hard Drive**: 32GB space or larger recommended
- **Monitor**: 17" LCD minimum, (minimum resolution: 1920x1080)

> 📌 **Note**: OP does not support Windows 10 in S mode. Windows 10 in S mode only runs applications available in the Microsoft Store. You will need to switch out of Windows 10 in S mode to run the OP software. Follow these **instructions** on Microsoft's site for more information on how to switch out of Windows 10 in S mode.

Laptop and Tablet

- **Windows 11/10** are supported.
- **RAM**: 2GB minimum
- **Size**: Recommended minimum 12" screen size
- **Processor**: 1.8GHz dual core minimum

> 📌 **Note**: OP does not support the Windows Surface RT tablet.

Thin Devices / Smart-phones

Apple iDevices are supported with the installation of a free App Store app.

- **Connection**: Recommended 3G/4G connection to allow for remote connectivity to OP Cloud.
- **Storage**: 8GB minimum
- Bluetooth keyboard/mouse are also supported.

- Printing from this device is not possible at this time.

Android tablets/phones are supported with the installation of a free Market app.

- **Connection**: Recommended 3G/4G connection to allow for remote connectivity to OP Cloud.
- **Storage**: 8GB minimum
- Bluetooth keyboard/mouse are also supported.
- Docking stations are supported.
- Printing from this device is not possible at this time.

Thin Client PCs

- Thin client machine must be capable of supporting standard Microsoft RDP protocol.
- **RAM**: 512MB minimum
- **Storage:** 4GB minimum
- Linux based thin clients are supported provided the installation of third-party 2X client.

Printers

- Required network attached printer.
- Approved manufacturers:

  - HP
  - Dell
  - Lexmark
  - Brother
  - Epson
  - Canon

Scanners

> 📌 **Note**: Please note that scanning can only be done on a Windows-based workstation.

- TWAIN-compliant models are required.
- Approved document scanners:

  - Fujitsu fi series scanners
  - Xerox docu-mate series scanners

- Insurance card scanners can also be used in the OP Cloud. Approved models include:

  - Scan Shell 800DX/N
  - BizCardReader 901
  - BizCardReader DuplexScan 1200

> 📌 **Note**: Remote Scan (our remote scan utility with OP Cloud) is not compatible with SCANSNAP.