

Export Vendor Files

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ALERT: Importing and exporting documents is currently unavailable, and the OP Team is working hard to return the functionality as soon as possible. *The steps in this article are temporarily unavailable*.

Note: This documentation applies to the OP Cloud environment.

To export vendor files from the OP Cloud:

- 1. Create a claim file, statement file, or immunization registry file.
- 2. Create a location on your desktop where you wish to export the file locally.
- 3. Select Activities > Administrative Documents.
- 4. Select the appropriate Correspondent ID and desired Transaction type (i.e.: 837 or STMT).
- 5. Click the Search button.
- 6. Locate and select the file you wish to export.
- 7. Click the Export button.
- 8. Navigate to the Network drive in the Save As window.
- 9. Double-click tsclient.
- 10. Double-click the **\\tsclient\C Share** folder or your local folder. For your local folder, you are looking at local drive folders (C:\, D:\, etc.).

The path to your desktop is Network > tsclient > C:\ >Users > local username > Desktop.

- The "local username" will be the Windows username that is currently logged in.
- 11. Navigate to the folder you created in step 2.

Once the file is deposited on the desktop, the user will be responsible for contacting their vendor to upload the file.

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