

# SQL: Appointment Waiting Time

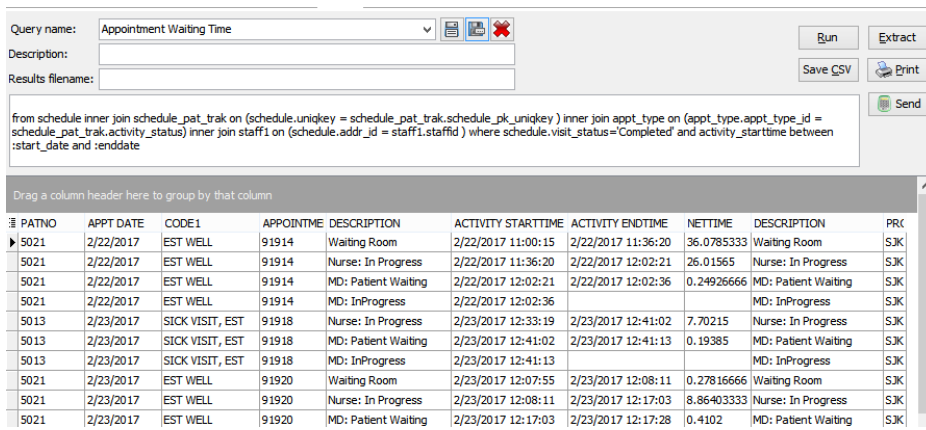
Last Modified on 01/23/2024 9:10 am EST

**i** There are **two versions** of this SQL: Firebird and MySQL. **The MySQL version only applies to clients who have migrated to MySQL..** All other Practices should continue to use the Firebird version of this code. Click to expand and copy the code you need. If you are unsure which code to use, please check with your Practice Administrator.

## About

This report indicates the elapsed time spent in all statuses for all appointments between the two dates that you specify.

A sample image of this SQL report run in the Database Viewer is shown below:



Query name: Appointment Waiting Time

Description:

Results filename:

Run Extract Save CSV Print Send

```

from schedule inner join schedule_pat_trak on (schedule.uniqkey = schedule_pat_trak.schedule_pk_uniqkey ) inner join appt_type on (appt_type.appt_type_id =
schedule_pat_trak.activity_status) inner join staff1 on (schedule.addr_id = staff1.staffid ) where schedule.visit_status='Completed' and activity_starttime between
:start_date and :enddate

```

Drag a column header here to group by that column

PATNO	APPT DATE	CODE1	APPOINTME	DESCRIPTION	ACTIVITY STARTTIME	ACTIVITY ENDTIME	NETTIME	DESCRIPTION	PRC
5021	2/22/2017	EST WELL	91914	Waiting Room	2/22/2017 11:00:15	2/22/2017 11:36:20	36.0785333	Waiting Room	SJK
5021	2/22/2017	EST WELL	91914	Nurse: In Progress	2/22/2017 11:36:20	2/22/2017 12:02:21	26.01565	Nurse: In Progress	SJK
5021	2/22/2017	EST WELL	91914	MD: Patient Waiting	2/22/2017 12:02:21	2/22/2017 12:02:36	0.24926666	MD: Patient Waiting	SJK
5021	2/22/2017	EST WELL	91914	MD: InProgress	2/22/2017 12:02:36			MD: InProgress	SJK
5013	2/23/2017	SICK VISIT, EST	91918	Nurse: In Progress	2/23/2017 12:33:19	2/23/2017 12:41:02	7.70215	Nurse: In Progress	SJK
5013	2/23/2017	SICK VISIT, EST	91918	MD: Patient Waiting	2/23/2017 12:41:02	2/23/2017 12:41:13	0.19385	MD: Patient Waiting	SJK
5013	2/23/2017	SICK VISIT, EST	91918	MD: InProgress	2/23/2017 12:41:13			MD: InProgress	SJK
5021	2/23/2017	EST WELL	91920	Waiting Room	2/23/2017 12:07:55	2/23/2017 12:08:11	0.27816666	Waiting Room	SJK
5021	2/23/2017	EST WELL	91920	Nurse: In Progress	2/23/2017 12:08:11	2/23/2017 12:17:03	8.86403333	Nurse: In Progress	SJK
5021	2/23/2017	EST WELL	91920	MD: Patient Waiting	2/23/2017 12:17:03	2/23/2017 12:17:28	0.4102	MD: Patient Waiting	SJK

## Caveats

- This report can be modified so that you can determine your average wait time by provider, by appointment type, by phase, etc. Alternatively you can export the raw data to Excel and manipulate it that way.
- This report takes a long time to run. Do not run it for more than a 2-week period (unless your practice is very small).

[+ SQL Code: Firebird](#)

[+ SQL Code: MySQL](#)