

Important Content Update Message



We are currently updating the OP Help Center content for the release of OP 20. We appreciate your patience as we continue to update all of our content. To locate the version of your software, navigate to: **Help tab > About**

What are the Patient Message eXchange Character Limits?

Last Modified on 03/23/2020 3:18 pm EDT

- Patient Message eXchange **text** messages are a **maximum of 116 characters**
- Patient Message eXchange **email** messages are a **maximum of 2020 characters**
- Patient Message eXchange **voicemail** messages are a **maximum of 2048 speak-able characters (including spaces)**. This is equivalent to approximately 400-500 words.