Pop-up Alerts

Last Modified on 10/18/2023 12:22 pm EDT
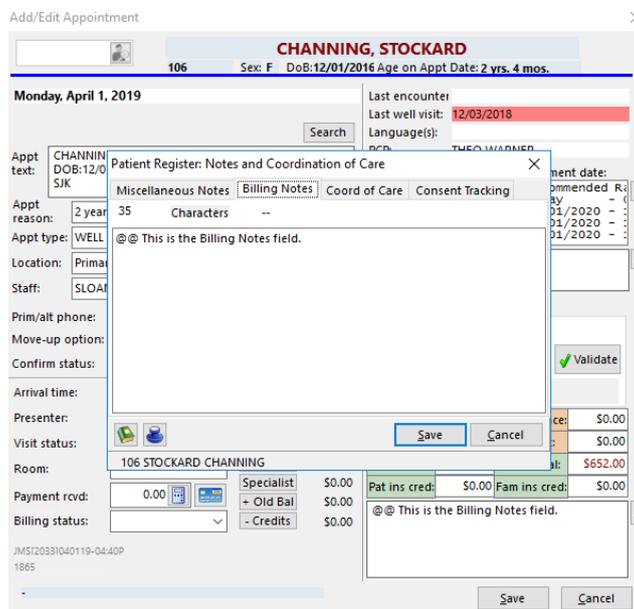
Version 14.19

📢 Our new Multi-Location Calendar updates are here! Please see the **OP 21.3 Calendar Articles** for an overview of the changes. Practices can configure OP to **switch to the new calendar** and explore its features.

Pop-up Alerts

Pop-up alerts can be created in both the Miscellaneous Notes and Billing Notes for a patient. You can create this pop-up by including a 'stop code' in the Miscellaneous or Billing note that requires review by the front desk or staff who will be scheduling appointments or checking in patients. To do so, insert the stop code ("@@") at the beginning of the note. Then, the next time the staff attempts to schedule or check-in the patient, the note will appear on the screen.
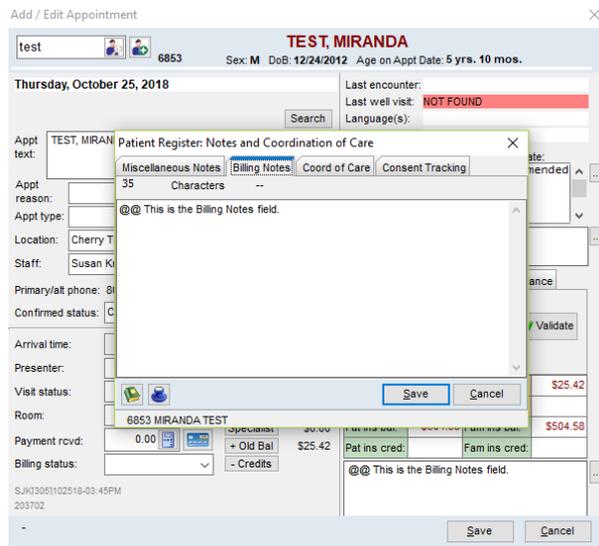

Additionally, the inclusion of this stop code will color the Miscellaneous Note section of the Clinical Overview and the Billing Note section of the Account Summary (in the Patient Chart) in red to make it more visible to the user.
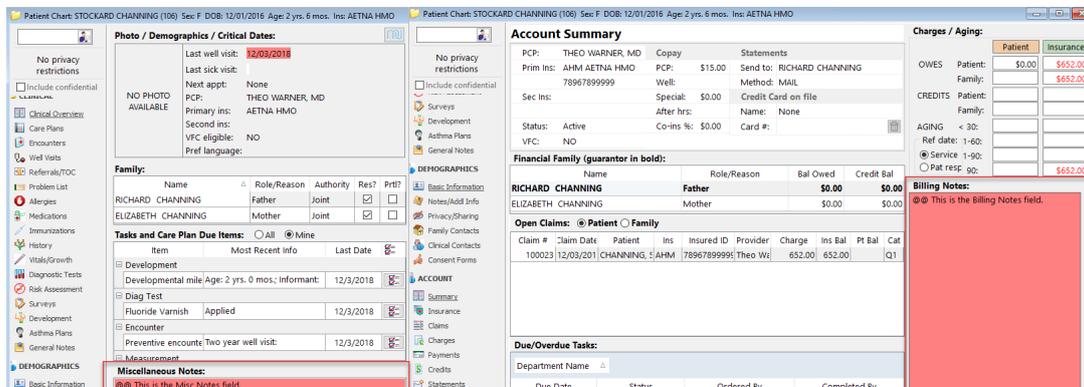
Version 14.10

Pop-up Alerts

Pop-up alerts can be created in both the Miscellaneous Notes and Billing Notes for a patient. You can create this pop-up by including a 'stop code' in the Miscellaneous or Billing note that requires review by the front desk or staff who will be scheduling appointments or checking in patients. To do so, insert the stop code ("@@") at the beginning of the note. Then, the next time the staff attempts to schedule or check-in the patient, the note will appear on the screen.

Additionally, the inclusion of this stop code will color the Miscellaneous Note section of the Chart and Billing Note section of the Patient Account in red to make it more visible to the user.