

Important Content Update Message

We are currently updating the OP Help Center content for the release of OP 20. OP 20 (official version 20.0.x) is the certified, 2015 Edition, version of the Office Practicum software. This is displayed in your software (**Help tab > About**) and in the Help Center tab labeled Version 20.0. We appreciate your patience as we continue to update all of our content.

What happens if a user closes the eLabs Order Form prior to sending?

Last Modified on 02/10/2020 2:09 pm EST



Warning: This information is intended only for clients currently in the implementation or production phase with OP eLabs functionality.

If the order has not been Validated, the requisition task in OP will be marked as Complete and the Order will be marked as Inactive in the Change Healthcare log. In this case, the order would need to be activated prior to sending it to Change Healthcare.

If the order was Validated, the requisition task in OP will be marked as Complete and the Order will be marked as Entered in the Change Healthcare log. In this case, the order would still need to be sent to Change Healthcare.