

 **Important Content Update Message**

We are currently updating the OP Help Center content for OP 20. We appreciate your patience as we continue to make these updates. To locate the version of your software, navigate to: **Help tab > About**

Why am I getting an error when I try to print a specimen label?

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Warning: This information is intended only for clients currently in the implementation or production phase with OP eLabs functionality.

The error is occurring because the minimum system requirements from Change Healthcare are not being met. Reference [this document](#) for further details.