

Why is my Patient Encounter screen blank?

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The user preference for the preferred default tab needs to be saved. To select a default tab:

1. Choose which tab you'd like to have your encounters automatically open to and right-click on that tab in the Patient Encounter Navigation Panel.
2. Select **Always open on** ____.
3. Click personalize on the ribbon
4. Select **Active** Form.
5. Confirm the change.
6. Log out and log back in to see the updated change.