

### Important Content Update Message

We are currently updating the OP Help Center content for the release of OP 20. OP 20 (official version 20.0.x) is the certified, 2015 Edition, version of the Office Practicum software. This is displayed in your software (**Help tab > About**) and in the Help Center tab labeled Version 20.0. We appreciate your patience as we continue to update all of our content.

# Why OP Will Block a Medication Favorite From Being Sent

Last Modified on 12/09/2019 3:56 pm EST

## Why OP Will Block a Medication Favorite from being Sent

With the April 10, 2019 release of OPEN 14.24.7, the OP system has enhanced the way it handles the sending of medications from the Medication Favorites that are associated with an NDC # and that have had critical Drug Details fields modified.

**Note:** Refer to the appropriate set of release notes for further details on changes to editing medications in the Medications Favorites list that are associated with an NDC #.

[OP 14.9.29 \(Cloud only\) release notes](#)

[OP 14.10.6 \(On Premise only\) release notes](#)

With this enhancement, if end users attempt to send a prescription from the Medication Favorites list and that prescription is associated with an NDC # and has had any of the following Drug Details fields edited:

- Form
- Strength
- Licensing type
- NDC #
- Rx Drug ID

such that the medication no longer matches the NDC #, the OP system rejects the sending of that prescription. With this enhancement, OP saves the modified prescription to the patient's chart and displays the script with a status of Added in the Created, Not Printed/Sent tab of the eRx Center.

**Warning:** OP software does not display a message indicating that the sending of this type of

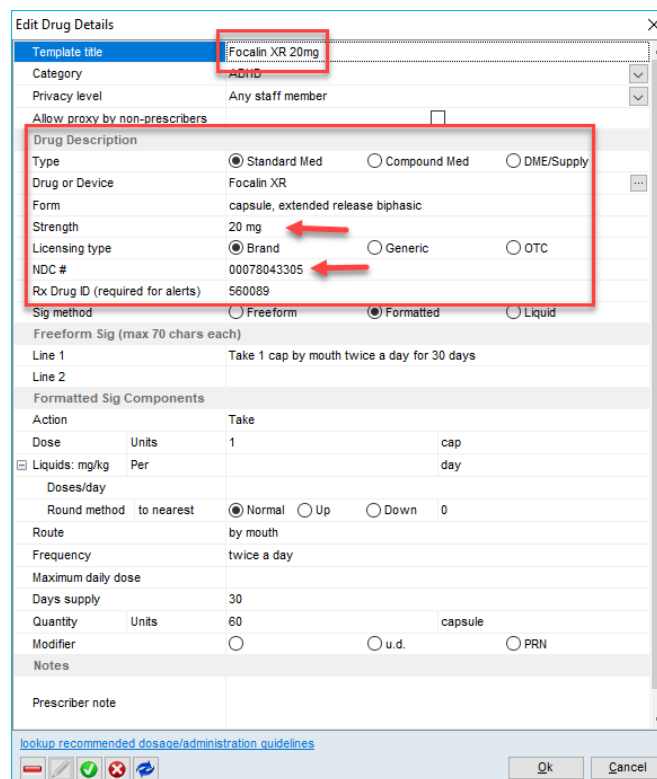


prescription has been rejected. End users can determine whether the prescription was rejected by checking the status of the prescription in the Created, Not Printed/Sent tab of the eRx center. If the status remains Added, the sending of the prescription has been rejected.

As indicated in the release notes for **OP Version 14.9.29 (Cloud only)** and **OP Version 14.10.6 (On Premise only)**, the Drug Details fields in the Medication Favorites list have been locked down. End users are not able to modify the Form, Strength, Licensing type, NDC #, and Rx Drug ID fields.

The rejection of prescriptions sent under these conditions pertains only to Medication Favorites that had these fields edited before OP Version 14.9.29 (Cloud) and OP Version 14.10.6 (On Premise). Because these two releases locked down these fields, end users are not able to edit these medications and there is no risk of them being rejected. However, these fields may have been modified prior to these releases and may still exist in a modified version in Medication Favorites. OP recommends checking these medications before sending them.

The following screen captures illustrate an accurate NDC with Drug Details:



Edit Drug Details	
Template title	Focalin XR 20mg
Category	ADHD
Privacy level	Any staff member
Allow proxy by non-prescribers	<input type="checkbox"/>
Drug Description	
Type	<input checked="" type="radio"/> Standard Med <input type="radio"/> Compound Med <input type="radio"/> DME/Supply
Drug or Device	Focalin XR
Form	capsule, extended release biphasic
Strength	20 mg
Licensing type	<input checked="" type="radio"/> Brand <input type="radio"/> Generic <input type="radio"/> OTC
NDC #	00078043305
Rx Drug ID (required for alerts)	560089
Sig method	<input type="radio"/> Freeform <input checked="" type="radio"/> Formatted <input type="radio"/> Liquid
Freeform Sig (max 70 chars each)	
Line 1	Take 1 cap by mouth twice a day for 30 days
Line 2	
Formatted Sig Components	
Action	Take
Dose	1
Units	cap
Liquids: mg/kg	Per day
Doses/day	
Round method	to nearest <input checked="" type="radio"/> Normal <input type="radio"/> Up <input type="radio"/> Down 0
Route	by mouth
Frequency	twice a day
Maximum daily dose	
Days supply	30
Quantity	60
Units	capsule
Modifier	<input type="radio"/> <input type="radio"/> u.d. <input type="radio"/> PRN
Notes	
Prescriber note	

This screen capture illustrates an inaccurate NDC Drug Details (the Strength and NDC # fields have been modified):

**Edit Drug Details** [X]

Template title: **Focalin XR 20mg**

Category: AUNU

Privacy level: Any staff member

Allow proxy by non-prescribers:

**Drug Description**

Type:  Standard Med  Compound Med  DME/Supply

Drug or Device: Focalin XR

Form: capsule, extended release biphasic

Strength: 30 mg

Licensing type:  Brand  Generic  OTC

NDC #: 00078043305

Rx Drug ID (required for alerts): 560089

Sig method:  Freeform  Formatted  Liquid

Freeform Sig (max 70 chars each)

Line 1: Take 1 cap by mouth twice a day for 30 days

Line 2:

**Formatted Sig Components**

Action	Take
Dose	1 cap
Units	day
Liquids: mg/kg	Per
Doses/day	
Round method	to nearest <input checked="" type="radio"/> Normal <input type="radio"/> Up <input type="radio"/> Down 0
Route	by mouth
Frequency	twice a day
Maximum daily dose	
Days supply	30
Quantity	60 capsule
Units	
Modifier	<input type="radio"/> <input type="radio"/> u.d. <input type="radio"/> PRN

Notes

Prescriber note

[lookup recommended dosage/administration guidelines](#)

[Save] [Cancel] [Ok] [Cancel]