

### Important Content Update Message

We are currently updating the OP Help Center content for the release of OP 20. OP 20 (official version 20.0.x) is the certified, 2015 Edition, version of the Office Practicum software. This is displayed in your software (**Help tab > About**) and in the Help Center tab labeled Version 20.0. We appreciate your patience as we continue to update all of our content.

## Why didn't my ordering provider carry over to the electronic order window?

Last Modified on 02/10/2020 1:57 pm EST



**Warning:** This information is intended only for clients currently in the implementation or production phase with OP eLabs functionality.

The credentials that are established for Change Healthcare are practice wide, rather than associated to a single provider. The provider must be selected in the CHC order requisition window.