> 🔧 **Important Content Update Message**
> We are currently updating the OP Help Center content for the release of OP 20. OP 20 (official version 20.0.x) is the certified, 2015 Edition, version of the Office Practicum software. This is displayed in your software (**Help tab > About**) and in the Help Center tab labeled Version 20.0. We appreciate your patience as we continue to update all of our content.

# Patient Chart Badges

Last Modified on 02/14/2020 2:42 pm EST

Version 20.0

## Overview

Badges in the Patient Chart represent the number of outstanding items related to an individual patient. To see this Group in the Patient Chart, you need to have the **F8_Chart** permission**.** They are calculated based on the logic below. In general, badges update every two minutes. If an updated badge count is needed before the automatic refresh occurs, the user can right-click in the Navigation Panel and click **Refresh Badges**.

> 📌 **Note**: The badges in the Patient Chart are *not* visible once an Encounter or Well Visit note is opened for the patient. The badges are then displayed in the note itself. This is especially important to note considering the ability to use the tabbed interface display. If you are not seeing badges that were recently displayed in the chart, ensure a note for the patient is not open.

## Encounters

Any open or unfinalized Encounters for the patient within the last 5 years, regardless of who conducted the visit, will be red. To see this item in the Patient Chart, you need to have the **F8_Peds_PE_btn** permission**.**

## Well Visits

Any open or unfinalized Well Visit note for the patient within the last 5 years, regardless of tho conducted the visit, will be red. To see this item in the Patient Chart, you need to have the **F8_Peds_PEx_btn** permission**.**

## Care Plans

Any care plan items (for all care plans in which the patient is enrolled) that are due and not yet satisfied based on work completed in the office. The count will be red and reflect how many items are in green/due status on the care plans themselves. To see this item in the Patient Chart, you need to have the **Care_Plan_Patient_View** permission.

## Vitals/Growth

A red badge represents all vital signs that are abnormal. The diastolic BP and systolic BP each count separately. BP will also count as 2 abnormal if there is no current height upon which to compute whether the value is normal or abnormal. Growth measurements are counted if they are "off the chart" and cannot be plotted inside the graphing lines for any given growth chart which was used as the reference when computing the percentile. To see this item in the Patient Chart, you need to have the **F8_VitalSigns** permission.

## Diagnostic Tests

Any pending Diagnostic Tests, with a look-back period of 5 years, for the patient that are in a "non-final state" including: Awaiting test action, Order to be placed, Pending, Received, Reviewed, Partial Received, Partial Informed. This is represented with a red badge. To see this item in the Patient Chart, you need to have the **F8_DiagnosticTests** permission.

## Referrals/TOC

Any pending referrals for the patient, with a look-back period of 5 years, written in the last 180 days, whose flag date is past due or whose flag date was not set. This is represented with a red badge. To see this item in the Patient Chart, you need to have the **F8_Referrals** permission.

## Immunizations

There is no count for Immunizations, but rather a visual indicator of immunization status. A red asterisk or badge indicates that the patient is behind for a vaccine based on ACIP logic. If at least one antigen is due today, the word **DUE** is displayed. To see this item in the Patient Chart, you need to have the **F8_Peds_Imm_grid** permission.

## Surveys

A red badge represents any survey conducted in the last 5 years that has not been marked reviewed, informed, or completed. To see this item in the Patient Chart, you need to have the **F8_Surveys_btn** permission.

## Tasks

A red badge indicates i ncomplete tasks for the patient assigned to departments the logged in user is a part of. To see this item in the Patient Chart, you need to have the **Tasks_View** permission.

## Charges

The number of unposted charges for the patient with a look-back period of 5 years. This is represented with a red badge. To see this item in the Patient Chart, you need to have the **Billing_View_Charges** permission.