Why do I receive an error when I search for a Unique Device Identifier (UDI)?

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The UDI that was searched was not valid or does not exist in the GUDID (Global Unique Device Identifier Database). Please re-check the UDI (Unique Device Identifier) which can be found on the Implantable Device packaging under or near the barcode. You must type the entire string of characters including the parentheses.

If you are still receiving an error, please visit the following website: https://accessgudid.nlm.nih.gov/ to search for the Implantable Device using the UDI. If the Implantable Device you are looking for cannot be found after the search, then it is not included in the GUDID and cannot be added to OP. If you did find the Implantable Device, then please contact OP Support for further assistance.