

Important Content Update Message

We are currently updating the OP Help Center content for OP 20. We appreciate your patience as we continue to make these updates. To locate the version of your software, navigate to: **Help tab > About**

How do I use WinSCP to make an SFTP Connection to view documents I exported on S3 (Cloud Storage)?

Last Modified on 10/29/2020 11:34 am EDT



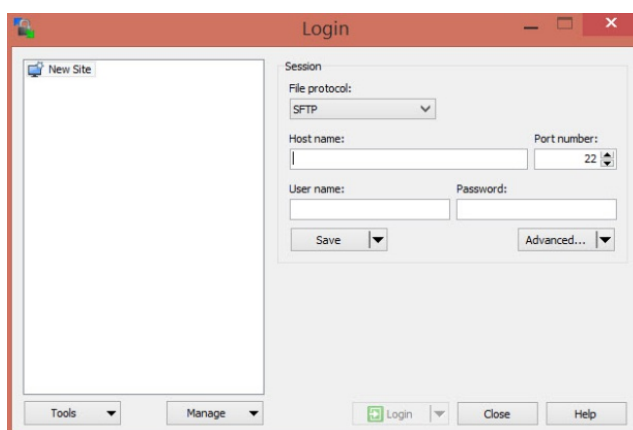
Warning: This information is intended only for clients who are using the IntelliChart portal.

OP takes PHI and security very seriously! That is why accessing your S3 (Cloud Storage) location will be done through a Secure File Transfer Protocol (SFTP).

Please contact OP Support by emailing support@officepracticum.com for more information and to enable this feature. OP Support will get in touch with the correct team to expedite your request.

Once credentials have been acquired, follow the directions below to download and use WinSCP to access your documents exported to S3:

1. Go to <https://winscp.net>.
2. Click the **Download Now** button.
3. Click the **Download WinSCP** button, or choose the **Other Downloads** if needed. This places an executable in your Downloads folder.
4. Click on the executable to proceed through the installation process. Once the installation process is completed, you will receive a Login window.



5. Complete the following fields:
 - **File Protocol:** Leave the default of SFTP.
 - **Host name:** Enter the URL Login provided in the email received from OP.
 - **User name and Password:** Enter the user name and password provided in the email received from OP.
6. Click the **Login** button.

To learn more about WinSCP, please visit their [Help Documentation](#).

