

We are currently updating the OP Help Center content for the release of OP 14.19 or OP 19. OP 19 is a member of the certified OP 14 family of products (official version is 14.19.1), which you may see in your software (such as in Help > About) and in the Help
Center tabs labeled 14.19. You may also notice that the version number in content and videos may not match the version of your software, and some procedural content may not match the workflow in your software. We appreciate your patience and understanding as we make these enhancements.

## How do I fetch external messages?

Last Modified on 09/13/2019 9:09 am EDT

External Messages are fetched from the Unread External tab of the Message Center. Simply click the Fetch External Messages button located in the bottom section of the window to retrieve External Messages.

New Message	Comment Re	ply Reply	All Forward Dinclu	ide prior text Prin	t Msg Print <u>L</u> ist
Scope:	Dates:		0	Confidential:	Search:
	Everyone 💿 Toda	ay 🔾 Week	○ Month ○ All	Include EFR	٩
🕻 Unread Phone (30) 🐻 Un	read Portal 🖉 Unrea	d External (22)	) 🗟 Need Action 🖄 I	Read 🖄 Sent	
Read Patient Name	Subject	1	Date/Time of Message	Sender	Recipient(s)
	Subject Testing CCDA and Te		Date/Time of Message 08/21/19 04:22 pm		Recipient(s) o Demo Doctor, MD
JON, BELLA					o Demo Doctor MD
JON, BELLA	Testing CCDA and Te	xt! (			o Demo Doctor, MD

