

Last Modified on 06/23/2021 4:32 pm EDT

Office Practicum

Version 20.13

About

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Cancel Request is used to notify the pharmacy that a previously sent prescription should be canceled and not filled. The Cancel Response is sent from the pharmacy in response to the cancel request.

User Permission: You need to be assigned the permission,**Prescriptions_ERx_Cancel**, to use the Cancel prescription feature and view the Cancelled tab in the eRx Center.

Cancel an Electronic Prescription

- Navigate to the Patient Chart and search for a patient: Clinical, Practice Management or Billing tab > Patient Chart button.
- 2. Click Medications.
- 3. Click the checkbox on the medication line you will cancel.
- 4. Click the e-Cancel button. The eRx Summary window is displayed.
- 5. Click the Send e-Cancel button. The Transaction Status and Status fields are updated to PENDING CANCEL.

Pharmacy responses can be viewed:

• From the Medications section of the Patient Chart

Note: Outcome: <t< th=""><th></th><th>Meda</th><th>cations</th><th>Althrm "No</th><th>Meds" A</th><th>Aark Have</th><th>ewed Print Med List</th><th>Bilaraci</th><th>ans</th><th>pandate</th><th>Med He</th><th>nory m</th><th>afresh</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></t<>		Meda	cations	Althrm "No	Meds" A	Aark Have	ewed Print Med List	Bilaraci	ans	pandate	Med He	nory m	afresh							
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• From the Cancelled/Denied Cancel tab of the ePrescribing Center

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5/7/2021 1:		OTP		USUMACINTAC	OATZA	anaproxen tablet 500 mg		Medi-Blue Rapid Clini	8def22a9952a458cae	DENIED CANCEL	5/7/2021 12:3	:10 SURESCRIPTS	Already dispensed all fills
5/7/2021 3:	OTP	OTP		TEST, JEMO		Chantix tablet 1 mg		Shollenberger Pharma	C31344F27B3841E7B4	DENIED CANCEL	5/7/2021 3:24	50 F SURESCRIPTS	test

