

Important Content Update Message

We are currently updating the OP Help Center content for the release of OP 20. We appreciate your patience as we continue to update all of our content. To locate the version of your software, navigate to: **Help tab > About**.

Objective 5: Patient Electronic Access to Health Information

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Objective 5: Patient Electronic Access to Health Information

Objective 5 requires that a patient is given timely electronic access to their health information and supplied electronically patient-specific education material. The Eligible Professional must meet both measures in this objective. The calculation for each measure is found on the OP Practice Portal selecting the Regulatory Reports in the Reports group. Always run reports that are listed as Ambulatory.

Measure 1: Access to Health Information

- >80% of unique patients are provided access to view online, download and transmit health information within 48 hours.

DENOMINATOR:

- A Well Visit or Encounter note is created and finalized during the reporting period.
- The Well Visit or Encounter note must contain the Rendering Provider.
- The Well Visit or Encounter note must be saved with a CPT code indicating an office visit (ie., E&M code) selected on Coding.

Note: The denominator will not increment if the CPT code indicating an office visit (ie., E&M code) is added on a claim.

NUMERATOR:

- For all qualifying patients, an Encounter or Well Visit note is finalized and saved within 48 hours of the visit end time.
- The patient or authorized representative must have a PIN. If a PIN has not been issued for the qualifying patient, it must be issued within 48 hours of the visit end time.



Note: The numerator will be decremented if a patient has multiple visits and for one of those visits the Encounter or Well Visit note is not sent within 48 hours of the visit end time.

Measure 2: Patient-Specific Educational Resources

- >35% of unique patients seen during the reporting period were provided patient-specific educational resources.

DENOMINATOR:

- A Well Visit or Encounter note is created and finalized during the reporting period.
- The Well Visit or Encounter note must contain the Rendering Provider.
- The Well Visit or Encounter note must be saved with a CPT code indicating an office visit (ie., E&M code) selected on Coding.

Note: The denominator will not increment if the CPT code indicating an office visit (ie., E&M code) is added on a claim.

NUMERATOR:

- For all qualifying patients, Educational Material is sent to the patient portal from within the Encounter or Well Visit note.
- Must use the Patient Education (NLM) button based on the patient's Problems, Medications or Allergies.
- The patient or authorized representative must have a PIN. If a PIN has not been issued for the qualifying patient, it must be issued within 48 hours of the visit end time.



Note: Additional patient educational materials may be sent to the patient/parent/guardian to access on the OP Patient Portal. These educational materials will not increment the numerator for this report.

For information on workflow specific to this measure, click [here](#).



Note: Exclusions for Objective 5/Measures 1 and 2: May take an exclusion for either measure, or both, if either of the following apply.

- The EP has no office visits during the reporting period.
- 50 percent or more patient encounters are in a county that does not have 50 percent or more of its housing units with 4Mbps broadband availability according to the latest information available from the Federal Communications Commission (FCC) on the first day of the reporting period.