



We are currently updating the OP Help Center content for the release of OP 14.19 or OP 19. OP 19 is a member of the certified OP 14 family of products (official version is 14.19.1), which you may see in your software (such as in Help > About) and in the Help Center tabs labeled 14.19. You may also notice that the version number in content and videos may not match the version of your software, and some procedural content may not match the workflow in your software. We appreciate your patience and understanding as we make these enhancements.

Can I create custom Message Groups?

Last Modified on 10/10/2019 1:31 pm EDT

Yes. Custom Message Groups can be created on the OP Practice Portal by navigating to **User Administration > Message Groups**. Clicking **Add New Message Group** will allow the Administrator to create the new group with the Name, Description, Portal Users, Location and Category. Once created, the message will be driven by the Name, Location and Category assigned.