

# Can a parent get access to their child's portal if the patient has reached the Minor Age Limit?

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When the Minor Age Limit is reached, once a parent attempts to log in to the patient's record, it will reset and no longer allow the parent to view the patient's record. In order for a parent to have access to the record, the practice would need to give the parent Proxy access. For more information on granting Proxy access, click [here](#).

Patients, that have reached the Minor Age Limit set on the Practice Portal, will need a PIN issued by the practice in order to register and access their own record.

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