



We are currently updating the OP Help Center content for the release of OP 14.19 or OP 19. OP 19 is a member of the certified OP 14 family of products (official version is 14.19.1), which you may see in your software (such as in Help > About) and in the Help Center tabs labeled 14.19. You may also notice that the version number in content and videos may not match the version of your software, and some procedural content may not match the workflow in your software. We appreciate your patience and understanding as we make these enhancements.

Can a staff member be given two different Roles?

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When 2 different Roles are applied to a user, the portal will apply the Role with the lesser permissions. However, you can apply the Role with the lesser permissions and add additional permissions needed by accessing the permissions in the staff member's account.