Install the RemoteScan License

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Overview

The steps to install the license are the same whether you are generating a new license or transferring an existing license. Contact OP if you do not have a license. Contact OP Support with the MAC address and the cloud account number by email at support@officepracticum.com or by phone at 800-218-9916. Click **here** for steps on how to gather this information.

1. Right-click the **RemoteScan** icon in the system tray and select**Register**.

2. Select the **physical NIC** (Network Interface Card) from the drop-down menu, even if the device normally uses a wireless connection.

> **Note**: *DO NOT* select a wireless or Bluetooth adapter. If all of the NICs are not displaying click **here** for further instruction.

3. Enter the **license key** that OP provided in the**Unlock Key** field. The text at the top should change from Unlicensed to Registered.
4. Click the **Save for Current User** button. The license is now installed.

Tip: If you see the option to Restart and save for all users, it is recommended that you apply the license to the application again after selecting that option.