

 **Important Content Update Message**

We are currently updating the OP Help Center content for the release of OP 20. We appreciate your patience as we continue to update all of our content. To locate the version of your software, navigate to: **Help tab > About**.

# Will a user be able to access OP Mobile if their account is inactive in OP?

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**The content in this article is relevant to the New OP Mobile.**

Deactivating a user in OP will terminate their access to OP Mobile. Practice Administrators will notice in the Staff Directory within Practice Settings that inactive users will have an Account Status of Locked and they **will not** be able to manually change that from within OP Mobile.