

Important Content Update Message



We are currently updating the OP Help Center content for the release of OP 20. We appreciate your patience as we continue to update all of our content. To locate the version of your software, navigate to: **Help tab > About**

03/17/20: Triage Protocols: Anytime Pediatrics and ClearTriage

Last Modified on 04/20/2020 12:41 pm EDT

Office Practicum has great news for our practices as you deal with the effects of COVID-19 on your practice, staff, families, and patients!

OP Selects Telehealth Partner

We are pleased to announce that we have selected **Anytime Pediatrics** as our official Telehealth partner. OP has thoroughly reviewed and vetted their product and determined that they are the best partner to meet the unique needs of our pediatric community.

As part of the partnership, OP will handle:

- **Tier one support** no need to learn new processes and procedures. You'll contact OP support for Telehealth the same way you do today!
- **Invoicing:** You'll receive one bill for both your OP and Telehealth services.

In order to provide our clients with Telehealth **immediately**, we'll be offering Anytime Pediatrics as a non-integrated solution. However, there are plans to integrate Anytime Pediatrics with OP by the end of the year. Clients will be able to choose to upgrade to the integrated solution or remain on the non-integrated version.

Please contact your Client Solutions Manager at solutions@officepracticum.com to sign-up for, learn more about, or request a demonstration of this solution.

ClearTriage Offers OP Clients Free Trial

ClearTriage, a long-time OP Partner, is offering OP clients an extended free trial of its online decision support tool for pediatric triage nurses. Normally 30 days, OP clients can sign up now and use ClearTriage for free through July 15th. Click [here](#) to learn more about the tool.

To take advantage of this generous offer, please click [here](#) to register.*

*After signing up, OP clients can email ClearTriage Support for the extended free trial vs. the standard 30-day trial.

Thank you,

Your OP Advancement Team

