

Important Content Update Message



We are currently updating the OP Help Center content for the release of OP 20. We appreciate your patience as we continue to update all of our content. To locate the version of your software, navigate to: **Help tab > About**

On-Demand Patient Record Retrieval Service Now Available!

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Effective immediately, due to the national pandemic, you **now have access** to your patient's medical records at sites of care outside of your practice. As a **physician**, you can sign up for this access.

1. Click [here](#) to access Kno2's On-Demand Patient Record Retrieval Service page.
2. Click the **Get Started** button.



3. Complete the steps for creating an account.