

Important Content Update Message

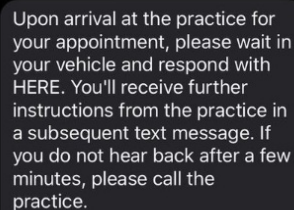


We are currently updating the OP Help Center content for the release of OP 20. We appreciate your patience as we continue to update all of our content. To locate the version of your software, navigate to: **Help tab > About**

What happens when an invalid response is entered for a Curbside appointment?

Last Modified on 04/20/2020 11:35 am EDT

It is important that the parent/patient understands, when arriving for a Curbside appointment, to text the word **Here**. If other responses are entered, in reply to the text message, the parent/patient will receive the Help notification and the below information.



Upon arrival at the practice for your appointment, please wait in your vehicle and respond with **HERE**. You'll receive further instructions from the practice in a subsequent text message. If you do not hear back after a few minutes, please call the practice.