Anti-Virus Software Whitelist Recommendations

Last Modified on 05/08/2020 5:28 pm EDT

Directories to Whitelist For OP Versions 20.2.0+

Please update your anti-virus software to omit these directories from scanning:

Server:

- (D:\gdb_common\update)
- (D:\gdbmed)
- (C:\ProgramData\Connexin Software\Office Practicum\Web Update)
- (D:\OP)

Workstations:

- (C:\OP\)

Executables to Whitelist For OP Versions 20.2.0+

Please update your anti-virus software to mark these .exes as safe. This list is not exhaustive but they reflect the main ones we see quarantined by anti-virus from time-to-time. Add any other executables you see to the c:\op\ local install directory as you see fit:

- op.exe
- opchrome.exe
- start.exe
- op_reports.exe
- oplabimport.exe
- opbillingaudit.exe
- ophl7service.exe
- QIC.exe
- setup.exe
- update.exe

- upg_db.exe
- dbviewer.exe
- dbexporter.exe
- ccdexport.exe
- ccrexport.exe
- connexinviewer.exe