

 **Important Content Update Message**

We are currently updating the OP Help Center content for the release of OP 20. We appreciate your patience as we continue to update all of our content. To locate the version of your software, navigate to: **Help tab > About**.

## What does Implementation of the Portal look like?

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For most of our practices, it has been anywhere from 2-4 weeks. Our configuration team will prepare the new database for you, and move your practice data to the new system. They'll share with you Data Governance information to ensure your patient data is accurate and consistent. After that, you'll continue to work through your **Portal Learning Journey** as we set a Practice Go Live date. Four weeks after you go live on the new Patient Portal, we will turn off access to your old Patient Portal to reduce patient and practice confusion.