

Important Content Update Message

We are currently updating the OP Help Center content for OP 20. We appreciate your patience as we continue to make these updates. To locate the version of your software, navigate to: **Help tab > About**

PediaTricks Podcast Episode 1: Support When You Need It

Last Modified on 02/17/2021 1:12 pm EST



[Go to All Episodes](#)

Your browser does not support the audio element.

Jen Higgins, Director of OP Support

When should you contact Support?

How can you get the most out of your Support experience?

How long does it take for case resolution?

17:47

Scroll down to rate this episode. Use the Comments field to send us additional feedback or suggest a podcast topic!

