

Important Content Update Message

We are currently updating the OP Help Center content for OP 20. We appreciate your patience as we continue to make these updates. To locate the version of your software, navigate to: **Help tab > About**


Error Reporting Within OP

Last Modified on 09/08/2020 1:22 pm EDT

Overview

Office Practicum now has a built-in feature for reporting unexpected errors you may come across while working in OP! If you are presented with a window similar to the one below while going about your normal activities in OP, we ask that you provide us some information about what you were doing when the error occurred. Providing us this information (along with **your email** in case we need more information) will help us identify issues sooner, work on resolutions, and alert you of temporary workarounds, if needed.

Error occurred

The application has encountered a problem. Help us improve OP by sharing the details of this issue. 

Access violation at address 6E4FF469 in module 'libcef.dll'. Read of address 000000BC

Module: libcef.dll
Code: C0000005 (EXCEPTION_ACCESS_VIOLATION)
Address: 6E4FF469 (031DF469).

Please tell us about this problem.
We have created an error report that you can send to help us improve application. This report will be sent directly to OP for review.
To see what data this error report contains, [click here](#).

What were you doing when the problem happened (optional)?

E-mail address (mandatory):