



Important Content Update Message

We are currently updating the OP Help Center content for OP 20. We appreciate your patience as we continue to make these updates. To locate the version of your software, navigate to: **Help tab > About**.

Anytime Pediatrics: Documenting a Visit

Last Modified on 09/14/2020 1:29 pm ED

Version 20.7

Overview

Before starting an Anytime Pediatrics visit, the practice must understand the workflow and setup with Anytime Pediatrics. The workflow below starts with the Clinical Staff beginning the visit and then routing it to the Provider for the Provider to chart the visit. Documentation of the visit should be complete in OP while the telehealth visit occurs using Anytime Pediatrics.

It is recommended that the practice schedules and documents Anytime Pediatrics visits using the Telehealth templates created by Dr. Kressly. Refer to **Before You Begin** on how to import these templates.

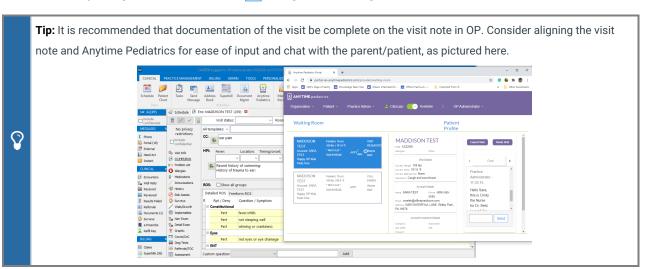
Clinical Staff

- 1. Confirm the parent/patient has started the visit and is in the Anytime Pediatrics Waiting Room by navigating t**Clinical tab > Anytime Pediatrics** button.
- 2. Navigate to the visit: Clinical, Practice Management or Billing tab > Schedule button > Tracking
- 3. Highlight the patient and select a Room and Visit status from the drop-down menus.

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Note: The practice may choose to create a Room and Visit Status specific to a Telehealth visit. Selec**Rooms &**Resources and/or Patient Tracking Stages for additional information.

- 4. Right-click and select Open well visit or Open encounter and apply the template.
- 5. Click the **Open Anytime Pediatrics** button 🔛 to begin documenting the visit.



- 6. Route the Anytime Pediatrics visit to the provider.
- 7. Complete the clinical documentation then exit and save the note in OP.
- 8. From the Tracking window, change the Visit Status to alert the provider the parent/patient are ready.





Provider

- 1. From the Tracking window, highlight the patient, select a Visit Status then click the Patient Chart button.
- 2. Click Encounters or Well Visits then click the Open Note button for the note that was started by the Clinical Staff.
- 3. Click the **Open Anytime Pediatrics** button 🚇 to begin the visit.
- 4. Once the visit has ended, complete all documentation in OP, and code and finalize the visit.

