

OP Patient Portal Parent Experience: Cancel or Reschedule an Appointment QRG

Last Modified on 03/18/2021 1:41 pm EDT

Overview

This Quick Reference Guide is intended for Practices that have enabled the **Allow Appointment Cancellations** and/or the **Allow Appointment Rescheduling** options in the Practice Portal.

It contains: Steps a parent will take to request an appointment cancellation or reschedule from the Patient Portal.

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This content was last updated on 11/18/2020.

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