

 **Important Content Update Message**

We are currently updating the OP Help Center content for OP 20. We appreciate your patience as we continue to make these updates. To locate the version of your software, navigate to: **Help tab > About**

Will parents receive Appointment reminders and messages, for the same child(ren), when each has their own Patient Portal account?

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If two parents create their own patient portal account, for the same child(ren), each parent will receive appointment reminders and messages from the Patient Portal. This includes text or phone calls to their own phone numbers or emails to their email address. The method of notification would be setup by each parent in the Manage my account section of the Patient Portal.
